



# THE BRITISH INSURANCE AWARDS HALL OF FAME

FINALISTS AND WINNERS FROM 1995 – 2018  
Over 24 years of The British Insurance Awards



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An  
**Insurance POST**  
event

# 1995

## **JULY 3RD AT LONDON'S GROSVENOR HOUSE HOTEL (800 GUESTS)**

### **PRESENTERS:**

Steve Rider and David Worsfold

### **SPEECH:**

Jonathan Evans MP, then Minister for Corporate Affairs

## **SHORTLIST & WINNERS**

### **LOSS ADJUSTER OF THE YEAR**

#### **SPONSORED BY:**

CCN Insurance Services

#### **WINNER:**

Cunningham Hart

#### **SHORTLIST:**

Ellis & Buckle

Thomas Howell Group

### **COMMERCIAL LINES BROKER OF THE YEAR**

#### **SPONSORED BY:**

Cornhill Insurance

#### **WINNER:**

Allan Chapman & James

#### **SHORTLIST:**

DOR (Northern)

FMW Farr Group

### **PERSONAL LINES BROKER OF THE YEAR**

#### **SPONSORED BY:**

Guardian Insurance

#### **WINNER:**

Colonnade Insurance Brokers

#### **SHORTLIST:**

Aspen Insurance Brokers

RAC Insurance Brokers

### **BROKING INITIATIVE OF THE YEAR**

#### **SPONSORED BY:**

Sun Alliance

#### **WINNER:**

FMW Farr Group

#### **SHORTLIST:**

Bayliss & Cooke (MiniBusPlus)

Edgar Hamilton & Wellard

### **UNDERWRITER OF THE YEAR**

#### **SPONSORED BY:**

Bain Hogg: An Inchcape Company

#### **WINNER:**

ITT London & Edinburgh

#### **SHORTLIST:**

AIG Europe

NIG Skandia

### **CLAIMS TEAM OF THE YEAR**

#### **SPONSORED BY:**

McLarens Chartered Loss Adjusters

#### **WINNER:**

Sun Alliance

#### **SHORTLIST:**

Congregational & General

DAS Legal Expenses Insurance

Iron Trades Insurance

### **TRAINING AWARD**

#### **SPONSORED BY:**

Continuum Europe

#### **WINNER:**

Royal Insurance

#### **SHORTLIST:**

Colonnade Insurance Brokers

Congregational & General Insurance

Taurus Training Services

### **MARKETING INITIATIVE OF THE YEAR**

#### **SPONSORED BY:**

Royal Mail

#### **WINNER:**

Liverpool Victoria Friendly Society

#### **SHORTLIST:**

Norwich Union

Swinton Insurance

### **TECHNOLOGY INITIATIVE OF THE YEAR**

#### **SPONSORED BY:**

Ernst & Young

#### **WINNER:**

Royal Insurance

#### **SHORTLIST:**

Colonnade Insurance Brokers

Independent Insurance

Zurich Life

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Stanleys

### WINNER:

Commercial Union

### SHORTLIST:

Independent Insurance  
ITT London & Edinburgh

## REINSURER OF THE YEAR

### SPONSORED BY:

Independent Insurance

### WINNER:

M&G Re

### SHORTLIST:

CNA Re  
Eagle Star Rr

## ACHIEVEMENT AWARD

### SPONSORED BY:

Legal & General

### WINNER:

Peter Wood, then chief executive, Direct Line Insurance

# 1996

## JULY 9TH AT LONDON'S GROSVENOR HOUSE HOTEL (OVER 1000 GUESTS)

### PRESENTERS:

Steve Rider and David Worsfold

### SPEECH:

David Rowlands, then chairman of Lloyd's

### ENTERTAINMENT:

Royal Philharmonic Orchestra led by Simon Inglis. Singer:  
Fiona O'Neill

## SHORTLIST & WINNERS

### LOSS ADJUSTER OF THE YEAR

#### SPONSORED BY:

CCN Insurance Services

#### WINNER:

Thomas Howell Group

#### SHORTLIST:

Applied Technology Adjusting  
Ashworth Mairs  
McLarens Toplis

## COMMERCIAL LINES BROKER OF THE YEAR

### SPONSORED BY:

Cornhill Insurance

### WINNER:

FM Green & Co

### SHORTLIST:

Allan Chapman & James  
FMW International

## PERSONAL LINES BROKER OF THE YEAR

### SPONSORED BY:

Guardian Insurance

### WINNER:

Premium Search

### SHORTLIST:

Colonnade Insurance Brokers  
L Hughes & Co

## BROKING INITIATIVE OF THE YEAR

### SPONSORED BY:

Sun Alliance

### WINNER:

Wergs Hall Insurance Brokers

### SHORTLIST:

APN Insurance Services  
Berns Brett Insurance

## UNDERWRITER OF THE YEAR

### SPONSORED BY:

Bain Hogg: An Inchcape Company

### WINNER:

Royal Insurance

### SHORTLIST:

Hiscox Underwriting  
St Paul International

## CLAIMS TEAM OF THE YEAR

### SPONSORED BY:

McLarens Chartered Loss Adjusters

### WINNER:

Sun Alliance Connections

### SHORTLIST:

Cigna Healthcare & Group Life  
Zurich Insurance

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## TRAINING AWARD

### SPONSORED BY:

Nationwide Insurance Services

### WINNER:

Premium Search

### SHORTLIST:

Avon Insurance  
Colonnade Insurance Brokers  
Steel Burrill Jones

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

Continuum Europe

### WINNER:

Zurich Life

### SHORTLIST:

Black Horse Financial Services  
Legal & General

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Royal Mail

### WINNER:

Commercial Union

### SHORTLIST:

ITT London & Edinburgh  
Legal & General

## CUSTOMER CARE AWARDS (NEW)

### SPONSORED BY:

Huon

### WINNER:

Guardian Health

### SHORTLIST:

ITT London & Edinburgh  
Sun Alliance

## TECHNOLOGY INITIATIVE OF THE YEAR

### SPONSORED BY:

Ernst & Young

### WINNER:

Motor Insurance Repair Research Centre (Thatcham)

### SHORTLIST:

Brian Wright Group  
Marsh & McLennan

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Stanleys

### WINNER:

St Paul International

### SHORTLIST:

Commercial Union  
Independent Insurance

## REINSURER OF THE YEAR

### SPONSORED BY:

Reinsurance

### WINNER:

Swiss Re

### SHORTLIST:

Axa Re  
St Paul Re

## ACHIEVEMENT AWARD

### SPONSORED BY:

Legal & General

### WINNER:

Victor Blake

# 1997

## JULY 3RD AT LONDON'S GROSVENOR HOUSE HOTEL (OVER 1200 GUESTS)

### PRESENTERS:

Steve Rider and David Worsfold

### SPEECH:

John Greenway MP, then chairman of the All Party Parliamentary Group on Insurance and Financial Services

### ENTERTAINMENT:

Humphrey Lyttlejohn and his musicians including Kenny Baker, Don Lusher and Acker Bilk. Singers: Helen Shapiro and Alan Price

## SHORTLIST & WINNERS

### LOSS ADJUSTER OF THE YEAR

#### SPONSORED BY:

Experian

#### WINNER:

Robins Response

#### SHORTLIST:

Cunningham Group  
McLarens Toplis  
Miller Fisher

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## COMMERCIAL LINES BROKER OF THE YEAR

### SPONSORED BY:

Cornhill Insurance

### WINNER:

FM Green & Co

### SHORTLIST:

Allan Chapman & James  
FMW Corporate Risks  
Walker Midgley Insurance Brokers

## PERSONAL LINES BROKER OF THE YEAR

### SPONSORED BY:

Guardian Insurance

### WINNER:

Premium Search

### SHORTLIST:

Colonnade Insurance Brokers  
Diane Deardon Insurance Brokers  
Wergs Hall Insurance Brokers

## BROKING INITIATIVE OF THE YEAR

### SPONSORED BY:

Royal & Sun Alliance

### WINNER:

Warren Hill Insurance Brokers

### SHORTLIST:

The Basic Boat Liability Company  
Fielding Mann Insurance Brokers  
Wergs Hall Insurance Brokers  
Underwriter of the Year

### SPONSORED BY:

Green Flag

### WINNER:

Royal & Sun Alliance

### SHORTLIST:

ITT London & Edinburgh  
St Paul International  
Zurich Life

## CLAIMS TEAM OF THE YEAR

### SPONSORED BY:

McLarens Chartered Loss Adjusters

### WINNER:

Congregational & General

### SHORTLIST:

Cigna Healthcare & Group Life  
Norwich Union (general insurance)  
Royal & Sun Alliance (Direct & Retail)

## TRAINING AWARD

### SPONSORED BY:

Teleglobe

### WINNER:

Steel Burrill Jones Group

### SHORTLIST:

Albany Life  
FMW International Insurance Brokers  
Premium Search

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

Peters Management Consultancy

### WINNER:

Canada Life Assurance

### SHORTLIST:

Albany Life  
Friend Provident First Call  
Midland Personal Financial Services  
Nat West Life Investment Services

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Royal Mail

### WINNER:

Iron Trades Insurance

### SHORTLIST:

Eagle Star Insurance  
UAP Provincial  
Zurich Insurance

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Huon

### WINNER:

Norwich Union

### SHORTLIST:

Dianne Dearden Insurance Brokers  
Guardian Health  
Zurich Insurance

## TECHNOLOGY INITIATIVE OF THE YEAR

### SPONSORED BY:

Ernst & Young

### WINNER:

NFU Mutual

### SHORTLIST:

Commercial Union  
Equifax/Norwich Union Direct  
Norwich Union (general insurance)

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## RISK MANAGEMENT INITIATIVE (NEW FOR 2007)

### SPONSORED BY:

Cigna International

### WINNER:

NFU Mutual

### SHORTLIST:

Arun District Council

CE Heath (UK)

Willis Corroon

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Stanleys

### WINNER:

Commercial Union

### SHORTLIST:

Independent Insurance

NFU Mutual

St Paul International

## REINSURER OF THE YEAR

### SPONSORED BY:

Reinsurance

### WINNER:

St Paul Re

### SHORTLIST:

CNA Re

Equitas

## ACHIEVEMENT AWARD

### SPONSORED BY:

Legal & General

### WINNER:

Sir David Rowland

# 1998

## JULY 9TH AT LONDON'S GROSVENOR HOUSE HOTEL (OVER 1400 GUESTS)

### PRESENTERS:

Angus Deayton and David Worsfold

### SPEECH:

John Greenway MP, then chairman of the All Party Parliamentary Group on Insurance and Financial Services

### ENTERTAINMENT:

Johnny Howard Big Band and Band of Caledonian Highlanders

## SHORTLIST & WINNERS

### LOSS ADJUSTER OF THE YEAR

#### SPONSORED BY:

Imbach RAG

#### WINNER:

Crawford THG

#### SHORTLIST:

Ellis & Buckle Property Solutions

McLarens Toplis IT Unit

McLarens Railway Claims Unit

### COMMERCIAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Cornhill Insurance

#### WINNER:

FMW International Insurance Brokers

#### SHORTLIST:

Burke Ford Insurance Group

FM Green & Co

Robert & David

### PERSONAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Guardian Insurance

#### WINNER:

Aon Risk Services

#### SHORTLIST:

Colonnade Insurance Brokers

Thomas, Carroll Brokers

### BROKING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Royal & Sun Alliance

#### WINNER:

Sedgwick

#### SHORTLIST:

Heath Insurance Services

The Brian Wright Group

Wilby Insurance Brokers

### UNDERWRITER OF THE YEAR

#### SPONSORED BY:

Experian

#### WINNER:

Independent Insurance

#### SHORTLIST:

Cassidy David Insurance Group

Cigna Insurance Company of Europe

Royal & Sun Alliance

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## CLAIMS TEAM OF THE YEAR

### SPONSORED BY:

McLarens Chartered Loss Adjusters

### WINNER:

AIG Europe

### SHORTLIST:

Guardian Health

Royal & Sun Alliance Corporate Partnerships

St Paul International Insurance

## TRAINING AWARD

### SPONSORED BY:

Certis

### WINNER:

NFU Mutual and Avon Group

### SHORTLIST:

Steel Burrill Jones Group

Norwich Union General Insurance

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

CSC Financial Services Group

### WINNER:

Legal & General Assurance Society

### SHORTLIST:

Eagle Star

NFU Mutual Insurance Society

Norwich Union Life & Pension

## LIFE ASSURANCE SALES FORCE OF THE YEAR – NEW FOR 1998

### SPONSORED BY:

Peters Management Consultancy

### WINNER:

Wesleyan Financial Services

### SHORTLIST:

Birmingham Midshires

Cornhill Life

Midland Personal Financial Services

Royal Scottish Assurance

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

ICD Marketing Services

### WINNER:

Royal & Sun Alliance/Bowring Sport & Leisure

### SHORTLIST:

Aon Risk Services

FMW International Insurance Brokers

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Huon

### WINNER:

Norwich Union

### SHORTLIST:

Dianne Dearden Insurance Brokers

Guardian Health

Zurich Insurance

## TECHNOLOGY INITIATIVE OF THE YEAR

### SPONSORED BY:

Ernst & Young

### WINNER:

PHH Insurer Services

### SHORTLIST:

Lloyd's Insurance Services

Policy Master

Royal & Sun Alliance

## RISK MANAGEMENT INITIATIVE

### SPONSORED BY:

Cigna International

### WINNER:

Ark & General

### SHORTLIST:

Commercial Union

Eagle Star

Intermediary Systems

Wilby Insurance Brokers

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Stanleys

### WINNER:

Commercial Union

### SHORTLIST:

Independent Insurance

NFU Mutual

Norwich Union

Royal & Sun Alliance

## REINSURER OF THE YEAR

### SPONSORED BY:

Reinsurance

### WINNER:

St Paul Re

### SHORTLIST:

CNA Re

Equitas

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## ACHIEVEMENT AWARD

### SPONSORED BY:

Legal & General

### WINNER:

Allan Bridgewater

# 1999

## JULY 7TH AT THE ROYAL ALBERT HALL (1600 GUESTS)

### PRESENTERS:

Peter Sissons and David Worsfold

### SPEECH:

John Greenway MP, then chairman of the All Party Parliamentary Group on Insurance and Financial Services

### ENTERTAINMENT:

Anthony Inglis and the Royal Philharmonic Orchestra, the Welsh Guards and the Royal Choral Society

## SHORTLIST & WINNERS

### LOSS ADJUSTER OF THE YEAR

#### SPONSORED BY:

Munters

#### WINNER:

McLarens Toplis Pricing and Validation Unit

#### SHORTLIST:

ATA Chartered Loss Adjusters  
Cunningham Ellis & Buckle  
McLarens Toplis ClaimCare Service

### COMMERCIAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Royal & Sun Alliance

#### WINNER:

Aon Risk Services

#### SHORTLIST:

Burke Ford Insurance Group  
FM Green & Co  
Robert & David  
Turner & Co

### PERSONAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Norwich Union

#### WINNER:

Colonnade Insurance Brokers

#### SHORTLIST:

Aon Risk Services  
JDR (Insurance Brokers)  
Nursing Homes Fees Agency

### BROKING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Iron Trades

#### WINNER:

APN Insurance Services/Workplace Plus

#### SHORTLIST:

FM Green  
Saxon Direct UK  
Warren Hill Insurance Brokers & Loss Recovery Group  
Willis Corroon Commercial

### INTERNATIONAL REINSURANCE BROKER OF THE YEAR – NEW FOR 1999

#### SPONSORED BY:

Lloyd's

#### WINNER:

Benfield Greig

#### SHORTLIST:

EW Blanch  
Guy Carpenter & Co  
Towers Perrin Reinsurance

### YOUNG ACHIEVER OF THE YEAR – NEW FOR 1999

#### SPONSORED BY:

Kennedys

#### WINNER:

Philip Cunningham – Torch Motor Policies at Lloyd's

#### SHORTLIST:

Kevin McAlpin, Devitt Insurance Services  
Giles Hawtin, McLarens Toplis  
Caroline Smith, Norwich Union  
Nichola Williams, Zurich Commercial

### UNDERWRITER OF THE YEAR

#### SPONSORED BY:

Experian

#### WINNER:

Allied Dunbar Assurance

#### SHORTLIST:

Independent Insurance  
Norwich Union  
Provident Insurance  
Royal & Sun Alliance

### CLAIMS TEAM OF THE YEAR

#### SPONSORED BY:

McLarens Toplis

#### WINNER:

Norwich Union

#### SHORTLIST:

Admiral Insurance Services  
CGU  
GAN Insurance  
Zurich Engineering



# THE BRITISH INSURANCE AWARDS HALL OF FAME

## TRAINING AWARD

### SPONSORED BY:

Certis

### WINNER:

Co-operative Insurance Society

### SHORTLIST:

Britannic Assurance  
FMW International Insurance Brokers  
Royal & Sun Alliance (Portia Training)

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

CSC Financial

### WINNER:

Royal & SunAlliance

### SHORTLIST:

Axa Sun Life  
Legal & General Assurance Society  
NFU Mutual Insurance Society

## LIFE ASSURANCE SALES FORCE

### SPONSORED BY:

Peters Management Consultancy

### WINNER:

CGU Life

### SHORTLIST:

Birmingham Midshires  
Britannic Assurance  
HSBC  
Wesleyan Financial Services

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Compaq

### WINNER:

Royal & Sun Alliance/Boots Insurance Services

### SHORTLIST:

CGU  
Independent Insurance  
Lombard General Insurance  
Minibus Plus

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Huon

### WINNER:

South Essex Insurance Brokers

### SHORTLIST:

Norwich Union  
PPP Healthcare  
Royal & Sun Alliance  
Scottish Widows

## TECHNOLOGY INITIATIVE OF THE YEAR

### SPONSORED BY:

Ernst & Young

### WINNER:

Physical Evaluation Systems

### SHORTLIST:

Independent Insurance  
Legal & General  
McLarens Toplis  
PMSC

## RISK MANAGEMENT INITIATIVE

### SPONSORED BY:

Cigna International

### WINNER:

Ark & General

### SHORTLIST:

Collegiate Management Services/Smithers Purslow & Co  
Coventry City Council  
Independent Insurance  
Royal & Sun Alliance  
Q Farms

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Wansbroughs

### WINNER:

Independent Insurance

### SHORTLIST:

Axa Insurance  
CGU  
NIG Skandia  
Norwich Union  
Royal & Sun Alliance  
St Paul International Insurance

## INTERNATIONAL REINSURER OF THE YEAR

### SPONSORED BY:

Pricewaterhouse Coopers

### WINNER:

CNA Re

### SHORTLIST:

Employers Re  
ERC Frankona

## ACHIEVEMENT AWARD

### SPONSORED BY:

Legal & General

### WINNER:

Michael Bright, then chairman and chief executive ,  
Independent Insurance

# 2000

**28TH JUNE AT THE ROYAL ALBERT HALL (1700 GUESTS)**

**PRESENTERS:**

Steve Rider and David Worsfold

**SPEECH:**

David Bland, chair of the judging panel and then director general, Chartered Insurance Institute

**ENTERTAINMENT:**

Anthony Inglis and the Royal Philharmonic Orchestra.  
Singers: Helen Williams and Russell Wilson

## SHORTLIST & WINNERS

### LOSS ADJUSTER OF THE YEAR

**SPONSORED BY:**

Munters

**WINNER:**

McLarens Toplis – Rail Unit

**SHORTLIST:**

GAB Robins – Account Management Unit  
McLarens Toplis – Managed Contractor Network  
Property & Casualty Services  
Resolve International

### COMMERCIAL LINES BROKER OF THE YEAR

**SPONSORED BY:**

Royal & Sun Alliance

**WINNER:**

Hannover Park

**SHORTLIST:**

Aon Financial Institutions  
FM Green  
Hart Owens Group  
Robert & Davis

### PERSONAL LINES BROKER OF THE YEAR

**SPONSORED BY:**

Norwich Union

**WINNER:**

Colonnade Insurance Brokers

**SHORTLIST:**

Hughes & Company  
Rowett Insurance Broking Group  
Rowland Smith  
South Essex Insurance Brokers

### BROKING INITIATIVE OF THE YEAR

**SPONSORED BY:**

Iron Trades

**WINNER:**

Willis UK – Commercial Risks

**SHORTLIST:**

Boncaster Limited  
FM Green  
RBR Insurance Group  
Road Runner Group  
Saxon Direct UK

### INTERNATIONAL REINSURANCE BROKER OF THE YEAR

**SPONSORED BY:**

Lloyd's

**WINNER:**

Benfield Greig

**SHORTLIST**

Towers Perrin Reinsurance

### YOUNG ACHIEVER OF THE YEAR

**SPONSORED BY:**

Eastgate

**WINNER:**

Helen Merfield, AIG Medical & Rehabilitation

**SHORTLIST:**

Alison Hoyes, Hart Owens Group  
Neil McSherry, Independent Insurance  
Jacquie Chittenden, Lloyds TSB Financial Advisers  
Scott Egan, Norwich Union General Insurance

### UNDERWRITER OF THE YEAR

**SPONSORED BY:**

Experian

**WINNER:**

St Paul International

**SHORTLIST:**

Ace Europe  
AIG UK  
Independent Insurance  
NIG  
Royal & Sun Alliance - UKHCA

### CLAIMS TEAM OF THE YEAR

**SPONSORED BY:**

McLarens Toplis

**WINNER:**

Zurich Commercial – Motor Injury Whiplash Project

**SHORTLIST:**

Axa Insurance  
Groupama Insurances  
Iron Trades Insurance  
St Paul International  
Zurich Engineering

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## TRAINING AWARD

### SPONSORED BY:

Certis

### WINNER:

Devitt Insurance Services

### SHORTLIST:

FMW Corporate Risks  
Groupama Insurances  
Independent Insurance  
Royal & Sun Alliance  
Zurich Commercial Insurance

## LLOYD'S SYNDICATE OF THE YEAR – NEW FOR 2000

### SPONSORED BY:

Kennedys

### WINNER:

Wren Life

### SHORTLIST:

BF Caudle Agencies  
Cassidy David International  
Equity Red Star  
RE Brown & Others

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

CSC Financial

### WINNER:

Legal & General Assurance

### SHORTLIST:

Britannic Assurance  
Co-operative Insurance Society  
Direct Line Life  
Royal & Sun Alliance UK Life

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Compaq

### WINNER:

Axa Insurance

### SHORTLIST:

Carole Nash Insurance Consultants  
CGU Insurance  
Heath Shield Friendly Society  
Norwich Union General Insurance – Home Insurance Risk Management  
Royal & Sun Alliance, Healthcare & Assistance  
Zurich Commercial – A New Beginning

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Huon

### WINNER:

Norwich Union General Insurance/Injury Prevention and Rehabilitation Services

### SHORTLIST:

Congregational & General  
FMW Corporate Risks  
Royal & Sun Alliance – Property Investors Unit  
South Essex Insurance Brokers

## TECHNOLOGY INITIATIVE OF THE YEAR

### SPONSORED BY:

CSC

### WINNER:

Provident Insurance

### SHORTLIST:

Axa Insurance  
Chubb Insurance Company of Europe  
Farr  
Property & Casualty Services  
Royal & Sun Alliance – Portia

## THE E-COMMERCE AWARD – NEW FOR 2000

### SPONSORED BY:

Ernst & Young

### WINNER:

AA Insurance Services

### SHORTLIST:

AA Group  
Direct Line  
Harvey Bowring Credit Underwriting  
Norwich Union General Insurance  
Wildnet New Media Group

## RISK MANAGEMENT INITIATIVE

### SPONSORED BY:

SAP

### WINNER:

Bass PLC

### SHORTLIST:

Ace Europe  
Ark & General – Crisis Cover  
East Lothian Council  
Royal & Sun Alliance – Fleet Cover

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Wansbroughs

### WINNER:

St Paul International Insurance

### SHORTLIST:

Axa Insurance  
Independent Insurance  
Norwich Union General Insurance  
Zurich Insurance (UK)

## REINSURANCE INITIATIVE OF THE YEAR – NEW FOR 2000

### SPONSORED BY:

KPMG

### WINNER:

CNA Re

### SHORTLIST:

Axa Insurance

## ACHIEVEMENT AWARD

### SPONSORED BY:

MYND

### WINNER:

Simon Bolam

# 2001

## 11 JULY AT THE ROYAL ALBERT HALL (1700 GUESTS)

### PRESENTERS:

Steve Rider and David Worsfold

### SPEECH:

Sir Howard Davies, then chairman of the Financial Services Authority

### ENTERTAINMENT:

Anthony Inglis and the Royal Philharmonic Orchestra;  
the Royal Choral Society; Featured singers: Nicola Kirsch  
and Geraint Dodd; Musketeers of the Moscow Militia and  
Connaught Rangers

## SHORTLIST & WINNERS

### LOSS ADJUSTER OF THE YEAR

#### SPONSORED BY:

Munters

#### WINNER:

McLarens Toplis – Property Management

#### SHORTLIST:

GAB Robins UK  
McLarens Toplis – Flood Response

### SERVICE PROVIDER OF THE YEAR

#### SPONSORED BY:

CPI Countrywide

#### WINNER:

London Processing Centre

#### SHORTLIST:

Crawford & Company  
Enterprise Rent-A-Car  
Europ Assistance  
Kennedys Solicitors  
PMA

### COMMERCIAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Royal & Sun Alliance

#### WINNER:

RK Harrison Insurance Brokers

#### SHORTLIST:

Argyll Insurance Services  
The Davis Group  
FM Green  
Hannover Park Group

### PERSONAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Norwich Union

#### WINNER:

Colonnade Insurance Brokers

#### SHORTLIST:

Aon  
Rowett Insurance Broking Group

### BROKING INITIATIVE OF THE YEAR

#### SPONSORED BY:

QBE

#### WINNER:

Argyll Insurance Services

#### SHORTLIST:

Broker Network  
La Playa

### REINSURANCE BROKING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Lloyd's

#### WINNER:

Aon

#### SHORTLIST:

JLT Risk Solutions

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

IBM

### WINNER:

Nichola Williams, Zurich Commercial

### SHORTLIST:

Shirley Alexander, Axa Insurance  
Ken Blanc, Independent Insurance  
Natasha Regan, Groupama Insurances  
Jonathan Salter, Royal & Alliance

## UNDERWRITER OF THE YEAR

### SPONSORED BY:

Experian

### WINNER:

Royal & Sun Alliance Commercial

### SHORTLIST:

AIG Europe UK  
St Paul International  
Zurich Commercial  
Zurich Financial Services

## CLAIMS TEAM OF THE YEAR

### SPONSORED BY:

Capita McLarens

### WINNER:

Halifax General Insurance Services

### SHORTLIST:

Gallagher Bassett  
Groupama Insurances  
NFU Mutual

## TRAINING AWARD

### SPONSORED BY:

CII

### WINNER:

NIG

### SHORTLIST:

Co-operative Insurance Society  
Independent Insurance  
Peoples Choice  
Royal & Sun Alliance UK Training Centre

## LLOYD'S SYNDICATE OF THE YEAR

### SPONSORED BY:

Kennedys

### WINNER:

Atrium Underwriters

### SHORTLIST:

Equity Red Star  
Wellington Underwriting  
Wren Life

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

CSC

### WINNER:

Legal & General

### SHORTLIST:

Co-operative Insurance Society  
Royal & Sun Alliance UK Life

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Solcorp

### WINNER:

Road Runner Motor Trade Insurance

### SHORTLIST:

Legal & General Insurance  
Lloyds TSB/First Assist  
Peoples Choice  
Zurich Personal Insurances

## CUSTOMER CARE AWARDS

### SPONSORED BY:

The Innovation Group

### WINNER:

Zurich Personal Insurances

### SHORTLIST:

Caravan Guard  
Groupama Insurances  
Lloyds TSB  
South Essex Insurance Brokers

## TECHNOLOGY INITIATIVE OF THE YEAR

### SPONSORED BY:

Compaq

### WINNER:

Chubb Insurance Company of Europe

### SHORTLIST:

Jewellery Appraisal Services  
Royal & Sun Alliance  
St Paul International

## THE E-COMMERCE AWARD

### SPONSORED BY:

Cap Gemini Ernst & Young

### WINNER:

AA Insurance Services

### SHORTLIST:

Cox Insurance – Retail Division  
Independent Insurance  
Its4Me

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## RISK MANAGEMENT INITIATIVE

**SPONSORED BY:**  
CMGL

**WINNER:**  
East Lothian Council

**SHORTLIST:**  
Allianz Cornhill  
Arun District Council  
Royal & Sun Alliance – Healthcare and Assistance  
South Essex Insurance Brokers

## GENERAL INSURER OF THE YEAR

**SPONSORED BY:**  
Beachcroft Wansbroughs

**WINNER:**  
Zurich Financial Services (UK General)

**SHORTLIST:**  
AIG Europe (UK)  
Co-operative Insurance Society  
NFU Mutual

## REINSURANCE INNOVATION OF THE YEAR

**SPONSORED BY:**  
KPMG

**WINNER:**  
GE Frankona Reinsurance

**SHORTLIST:**  
Axa Insurance  
Eurobase Systems

## ACHIEVEMENT AWARD

**SPONSORED BY:**  
CSC

**WINNER:**  
David Prosser, then group chief executive, Legal & General

# 2002

**10TH JULY, THE ROYAL ALBERT HALL  
(1800 GUESTS)**

**PRESENTERS:**  
Jeremy Clarkson and David Worsfold

**ENTERTAINMENT:**  
Anthony Inglis and the Royal Philharmonic Orchestra; the Royal Choral Society; Featured singers: Andrew Mayor, Imogen Parker, Annette Wardell, Joanne Appleby, Geoff Sewell, Jeremy Sharples and Scott Ciscon

## SHORTLIST & WINNERS

### LOSS ADJUSTER OF THE YEAR

**SPONSORED BY:**  
Ansa

**WINNER:**  
GAB Robins - Eye

**SHORTLIST:**  
Cunningham Lindsey  
GAB Robins – Command Centre

### SERVICE PROVIDER OF THE YEAR

**SPONSORED BY:**  
CPI Countrywide

**WINNER:**  
Solus

**SHORTLIST:**  
Belfor Relectronic (UK)  
Jewellery Appraisal Service  
Munters  
Mutual Law, Beachcroft Wansbroughs

### COMMERCIAL LINES BROKER OF THE YEAR

**SPONSORED BY:**  
Royal & Sun Alliance

**WINNER:**  
Robertson Taylor

**SHORTLIST:**  
Camberford Law  
FM Green  
RK Harrison Insurance Brokers

### PERSONAL LINES BROKER OF THE YEAR

**SPONSORED BY:**  
Royal & Sun Alliance

**WINNER:**  
Aon Affinity Insurance Services

**SHORTLIST:**  
AA Insurance Services  
Boncaster  
Colonnade Insurance Brokers

### BROKING INITIATIVE OF THE YEAR

**SPONSORED BY:**  
Groupama Insurances

**WINNER:**  
Camberford Law

**SHORTLIST:**  
FM Green  
Heath Insurance Insurance Services  
Saxon Insurance

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## REINSURANCE BROKING INITIATIVE OF THE YEAR

### SPONSORED BY:

Lloyd's

### WINNER:

Aon

### SHORTLIST

JLT Risk Solutions

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

Capita Insurance Services

### WINNER:

Clair Haywood, Allianz Cornhill

### SHORTLIST:

David Walsh – Colonnade Insurance Brokers

Louise Spear – Norwich Union

Keeley Burgess – Pinnacle Insurance

Roger Garbutt – St Paul International Insurance

Steven Swift – Oughtred & Harrison

## UNDERWRITER OF THE YEAR

### SPONSORED BY:

Experian

### WINNER:

Groupama Insurances

### SHORTLIST:

Hiscox

Sterling Insurance

Zurich Financial Services

## CLAIMS INITIATIVE OF THE YEAR

### SPONSORED BY:

Munters

### WINNER:

Belfor Relectronic (UK)

### SHORTLIST:

Davies Lavery

GAB Robins – Churchill Command Centre

Royal & Sun Alliance - Subsidence

## TRAINING AWARD

### SPONSORED BY:

GAB Robins

### WINNER:

Aon – Corporate Division

### SHORTLIST:

Allianz Cornhill

Heath Lambert Group

Towry Law Insurance Brokers

## LLOYD'S SYNDICATE OF THE YEAR

### SPONSORED BY:

Kennedys

### WINNER:

Beazley

### SHORTLIST:

Equity Red Star

Zenith

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

Solcorp

### WINNER:

Legal & General Assurance

### SHORTLIST:

Co-operative Insurance Society

Royal & Sun Alliance UK Life

Wesleyan Assurance Society

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Jewellery Appraisal Services

### WINNER:

Lloyds TSB Insurance

### SHORTLIST

Aon Affinity Management

Cox Insurance Retail Division/Insure

Home Service (GB)

## CUSTOMER CARE AWARDS

### SPONSORED BY:

The Innovation Group

### WINNER:

NFU Mutual

### SHORTLIST:

Caravan Guard

GAB Robins UK/Churchill Command Centre

Royal & Sun Alliance – Property Investors Unit

## THE TECHNOLOGY AWARD

### SPONSORED BY:

IBM

### WINNER:

Royal & Sun Alliance – UK Commercial

### SHORTLIST:

GAB Robins – EYE

InsurE-com

Royal & Sun Alliance – Financial Risks

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## THE E-BUSINESS AWARD

### SPONSORED BY:

Cap Gemini Ernst & Young

### WINNER:

Its4Me Online Insurance

### SHORTLIST:

AA Insurance Services  
Direct Line  
Legal & General Assurance  
Norwich Union – Bluecycle.com

## RISK MANAGEMENT AWARD

### SPONSORED BY:

CMGL

### WINNER:

Caravan Guard

### SHORTLIST:

Axa Insurance  
FM Global/GlaxoSmithKline  
St Paul International  
The National Plant and Theft Register

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Wansbroughs

### WINNER:

Zurich Financial Services

### SHORTLIST:

Churchill  
Legal & General Insurance  
Norwich Union  
Provident Insurance

## REINSURANCE INNOVATION OF THE YEAR

### SPONSORED BY:

Sherwood International

### WINNER:

Willis Re

### SHORTLIST:

Inreon

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Scott Bell, recently retired group managing director,  
Standard Life

# 2003

**9TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)**

### PRESENTERS:

Jon Seargent, David Worsfold (opening speech) and  
Anthony Gould (awards presentation)

### ENTERTAINMENT:

The cast of the musical Buddy

## SHORTLIST & WINNERS

### LOSS ADJUSTER OF THE YEAR

#### SPONSORED BY:

DRL

#### WINNER:

Cunningham Lindsey

#### SHORTLIST:

GAB Robins  
The Claims People

### SERVICE PROVIDER OF THE YEAR

#### SPONSORED BY:

CPI Countrywide

#### WINNER:

Pricewaterhouse Coopers

#### SHORTLIST:

Belfor Relectronic (UK)  
IRMG  
Pricewaterhouse Coopers  
Troika  
Sirius Financial Services

### COMMERCIAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Royal & Sun Alliance

#### WINNER:

Camberford Law

#### SHORTLIST:

Lloyds TSB  
Towry Law Insurance Brokers

### PERSONAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Royal & Sun Alliance

#### WINNER:

Carole Nash Insurance Consultants

#### SHORTLIST:

AA Insurance Services  
MCE  
Swinton Insurance



# THE BRITISH INSURANCE AWARDS HALL OF FAME

## **BROKING INITIATIVE OF THE YEAR**

### **SPONSORED BY:**

Groupama Insurances

### **WINNER:**

Bollington Group

### **SHORTLIST:**

AA Insurance Services

Aon

MD Insurance Services

Medi Traveller

## **YOUNG ACHIEVER OF THE YEAR**

### **SPONSORED BY:**

Capita Insurance Services

### **WINNER:**

Terri Grainger – Beddis Hobbs Commercial Property

### **SHORTLIST:**

Jessica Lloyd-Jones, Allianz Cornhill

Gareth Hilton, Royal & Sun Alliance

Gemma Burney, Royal & Sun Alliance

Joanne Wake, St Paul International

## **UNDERWRITER OF THE YEAR**

### **SPONSORED BY:**

Experian

### **WINNER:**

Zurich Insurance

### **SHORTLIST:**

AIG Europe

Equity Red Star

Groupama Insurances - Motor

## **CLAIMS INITIATIVE OF THE YEAR**

### **SPONSORED BY:**

Munters

### **WINNER:**

The Drainage Forum

### **SHORTLIST:**

AIG Europe

Chubb Insurance

Provident Insurance

## **TRAINING AWARD**

### **SPONSORED BY:**

Cunningham Lindsey

### **WINNER:**

Carole Nash Insurance Consultants

### **SHORTLIST:**

Allianz Cornhill

Axa Insurance

Giles Insurance Brokers

## **LLOYD'S SYNDICATE OF THE YEAR**

### **SPONSORED BY:**

Kennedys

### **WINNER:**

Equity Red Star

### **SHORTLIST:**

Brit Syndicate 1987

Hiscox Syndicate 33

## **LIFE INSURER OF THE YEAR**

### **SPONSORED BY:**

Solcorp

### **WINNER:**

Legal & General Assurance Society

### **SHORTLIST:**

Co-operative Financial Services

Swiss Life

## **MARKETING INITIATIVE OF THE YEAR**

### **SPONSORED BY:**

Software Solutions Partners

### **WINNER:**

NAAFI Financial

### **SHORTLIST:**

Lloyds TSB & Axa Insurance

Motor Trade Solutions

RK Harrison Insurance Brokers

Stuart Alexander

## **CUSTOMER CARE AWARDS**

### **SPONSORED BY:**

Sterling Insurance Group

### **WINNER:**

Barclays Insurance Dublin

### **SHORTLIST:**

Kwik-Fit Insurance

Western Provident Association

Zurich Professional

## **THE TECHNOLOGY AWARD**

### **SPONSORED BY:**

IBM

### **WINNER:**

Motor Insurers' Information Centre & Experian

### **SHORTLIST:**

Allianz Cornhill – Claims Tracking

Aon & August Group

Composite Legal Services

Friends Provident

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## THE E-BUSINESS AWARD

### SPONSORED BY:

Cap Gemini Ernst & Young

### WINNER:

Composite Legal Services

### SHORTLIST:

Axa Insurance  
Hiscox Syndicates  
Legal & General  
Towry Law Insurance Brokers

## RISK MANAGEMENT AWARD

### SPONSORED BY:

CMGL

### WINNER:

Sainsbury's

### SHORTLIST:

Axa Insurance and Risk Stop  
Belfor-Relectronic  
Sunderland City Council  
Zurich Risk Services

## MAJOR LOSS AWARD – NEW FOR 2003

### SPONSORED BY:

Plexus Law

### WINNER:

Cunningham Lindsey UK

### SHORTLIST

Belfor-Relectronic (UK)  
Capita Insurance Services  
Ecclesiastical Insurance

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Wansbroughs

### WINNER:

NFU Mutual

### SHORTLIST:

Axa Insurance  
St Paul Insurance  
Sterling Insurance  
Zurich Insurance

## REINSURANCE INNOVATION OF THE YEAR

### SPONSORED BY:

Sherwood International

### WINNER:

Troika Insurance Company

### SHORTLIST:

Benfield – Weather Risk Index  
Benfield - Expect

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Robert Hiscox

# 2004

## 7TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

### PRESENTERS:

Clive Anderson, David Worsfold and Anthony Gould

### ENTERTAINMENT:

The cast of the musical The Rat Pack including Mark Adams, Stephen Triffitt and Jennie Sawdon

## SHORTLIST & WINNERS

### LOSS ADJUSTING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Belfor

#### WINNER:

GAB Robins – Robins Affinity Management

#### SHORTLIST:

Crawford & Company - subsidence  
Cunningham Lindsey UK  
QuestGates

### SERVICE PROVIDER OF THE YEAR

#### SPONSORED BY:

InsuranceJobs.co.uk

#### WINNER:

Chartered Insurance Institute

#### SHORTLIST:

Acturis  
Barlow Lyde & Gilbert  
Document SOS

### COMMERCIAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Royal & Sun Alliance

#### WINNER:

Goss Group – General Insurance Division

#### SHORTLIST:

Alexander Forbes  
Barnett & Barnett

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## PERSONAL LINES BROKER OF THE YEAR

### SPONSORED BY:

Enterprise Rent-A-Car

### WINNER:

The Allen & Allen Group

### SHORTLIST:

BDML Connect  
Junction  
Kwik-Fit Insurance

## BROKING INITIATIVE OF THE YEAR

### SPONSORED BY:

Axa Insurance

### WINNER:

Alec Finch/Riskclick

### SHORTLIST:

Marsh  
MD Insurance Services

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

Capita Insurance Services

### WINNER:

Anton Manley, Kwik-Fit Insurance Services

### SHORTLIST:

Richard Coulson, Marsh  
Sam Franks, Hiscox Insurance Company  
Hannah Jaynes, Allianz Cornhill  
Jane Kiely - Marsh

## UNDERWRITER OF THE YEAR

### SPONSORED BY:

Experian

### WINNER:

RJ Kiln & Co

### SHORTLIST:

Allianz Cornhill – Motor Trade  
Brit Insurance Holdings  
Legal & General

## CLAIMS INITIATIVE OF THE YEAR

### SPONSORED BY:

CSC

### WINNER:

Halifax Home Insurance

### SHORTLIST:

Crawford & Company – VISCAT  
Ecclesiastical Insurance Office  
Hiscox Insurance Company

## REHABILITATION AWARD – NEW FOR 2004

### SPONSORED BY:

FirstAssist

### WINNER:

Proclaim CARE

### SHORTLIST:

Axa PPP Healthcare  
IPRS  
Unum Provident

## TRAINING AWARD

### SPONSORED BY:

Cunningham Lindsey

### WINNER:

Barnett & Barnett

### SHORTLIST:

Allianz Cornhill – Financial & Commercial Awareness Programme  
Legal & General  
CII & BIBA

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

Tata Consultancy Services

### WINNER:

Legal & General

### SHORTLIST:

NFU Mutual  
Prudential

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Software Solutions Partners

### WINNER:

Royal & Sun Alliance/More Than

### SHORTLIST:

InsureYourMotor.com  
Legal & General

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Barclays

### WINNER:

Royal & Sun Alliance/ Lloyd & Whyte

### SHORTLIST:

Capita Life & Pensions  
Caravan Guard  
Legal & General

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## THE TECHNOLOGY AWARD

### SPONSORED BY:

IBM

### WINNER:

Munters

### SHORTLIST:

Alec Finch Group/Riskclick

Crawford & Company

Lloyd's

## THE E-BUSINESS AWARD

### SPONSORED BY:

Ace European Group

### WINNER:

Royal & Sun Alliance

### SHORTLIST:

Legal & General

Marsh

NIG

## RISK MANAGEMENT AWARD

### SPONSORED BY:

CMGL

### WINNER:

Kerry London/Workplace Plus Insurance/Norwich Union Risk Services

### SHORTLIST:

Allianz Cornhill – Drive Safe

The Institute of Risk Management

## MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

Fortis Insurance

### SHORTLIST

Crawford & Company – Global Incident Response

Cunningham Lindsey

GAB Robins Aviation

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Wansbroughs

### WINNER:

Allianz Cornhill

### SHORTLIST:

Legal & General

NFU Mutual

Sterling Insurance

## LONDON MARKET INNOVATION OF THE YEAR

### SPONSORED BY:

Kennedys

### WINNER:

Tropical Storm Risk

### SHORTLIST:

Ace European Group

Xchanging

Liberty Syndicate Management

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Walter Merricks, then the Financial Ombudsman Service's chief ombudsman

# 2005

## 6TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

### PRESENTERS:

Jeremy Paxman, David Worsfold and Anthony Gould

### SPEECH:

Julian James, Lloyd's head of worldwide markets

### ENTERTAINMENT:

Royal Philharmonic Orchestra

## SHORTLIST & WINNERS

## LOSS ADJUSTING INITIATIVE OF THE YEAR

### SPONSORED BY:

The Innovation Group

### WINNER:

Cunningham Lindsey UK

### SHORTLIST:

Ashworth Mairs Group

GAB Robins (Creditor Claims Service)

## SERVICE PROVIDER OF THE YEAR

### SPONSORED BY:

Homeserve plc

### WINNER:

Certified Restoration Dry-cleaning Network UK

### SHORTLIST:

Lifestyle Services Group

Loss Management Group

Tracker Network (UK)

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## COMMERCIAL LINES BROKER OF THE YEAR

### SPONSORED BY:

Royal & Sun Alliance

### WINNER:

Kerry London

### SHORTLIST:

Argyll Insurance Services

FMW Risk Services

## PERSONAL LINES BROKER OF THE YEAR

### SPONSORED BY:

Royal & Sun Alliance

### WINNER:

Swinton Group

### SHORTLIST:

BDML Connect

Insure & Go Insurance Services

Kwik-Fit Insurance Services

## BROKING INITIATIVE OF THE YEAR

### SPONSORED BY:

Axa Insurance

### WINNER:

Marsh Employers' Liability Practice

### SHORTLIST:

FMW Risk Services

NAAFI

Stuart Alexander

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

Ace European Group

### WINNER:

Hannah Jaynes, Allianz Cornhill Animal Health

### SHORTLIST:

James Barwell, Axa Insurance

Nicola Cowan, All Risk Management

Peter Smith, Markel International

Steve Wong, Willis

## UNDERWRITER OF THE YEAR

### SPONSORED BY:

Experian

### WINNER:

Royal & Sun Alliance (UK Marine)

### SHORTLIST:

Allianz Cornhill

DAS Legal Expenses

Legal & General Assurance Society

## CLAIMS INITIATIVE OF THE YEAR

### SPONSORED BY:

CSC

### WINNER:

ISS Damage Control

### SHORTLIST:

Axa Insurance

Crawford & Company Subsidence Unit

The Flood Repairs Forum

## REHABILITATION AWARD

### SPONSORED BY:

FirstAssist

### WINNER:

Unum Provident (Early Intervention Programme)

### SHORTLIST:

Barlow Lyde & Gilbert

Health & Case Management

Moving Minds

Zurich (UK Commercial Business)

## CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR – NEW FOR 2005

### SPONSORED BY:

Enterprise Rent-A-Car

### WINNER:

Police Mentoring Scheme/Lloyd's Community Programme

### SHORTLIST:

Axa PPP Healthcare

Unum Provident (New Beginnings)

## TRAINING AWARD

### SPONSORED BY:

Barclays

### WINNER:

British Insurance Brokers' Association and Chartered Insurance Institute

### SHORTLIST:

Allianz Cornhill – Excellence in Claims

Footman James & Company

Munters

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

Tata Consultancy Services

### WINNER:

Legal & General

### SHORTLIST:

Prudential

Wesleyan Financial Services

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

SSP

### WINNER:

Privilege

### SHORTLIST

AIG Europe (UK)  
Barclays Insurance Services  
Direct Line

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Cunningham Lindsey

### WINNER:

Friends Provident

### SHORTLIST:

Caravan Guard  
RiskStop, Farmweb and NIG  
Royal & Sun Alliance

## THE TECHNOLOGY AWARD

### SPONSORED BY:

Keoghs

### WINNER:

Legal & General Assurance Society (e-Pensions)

### SHORTLIST:

Acturis/Giles Insurance Brokers  
Royal Liver  
Withersnet

## THE E-BUSINESS AWARD

### SPONSORED BY:

Improveline

### WINNER:

Groupama Insurances

### SHORTLIST:

Confused.com  
Legal & General Assurance Society  
HSBC Insurance Brokers

## RISK MANAGEMENT AWARD

### SPONSORED BY:

CMGL

### WINNER:

RiskSTOP/Axa

### SHORTLIST:

Belfor  
NIG & All Risk Management  
Royal & SunAlliance (Marine Risk Management)

## MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

Crawford & Company

### SHORTLIST

Allianz Cornhill  
Royal & Sun Alliance

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Wansbroughs

### WINNER:

Allianz Cornhill

### SHORTLIST:

Axa Insurance  
Fortis Insurance  
Groupama Insurances  
Hiscox

## LONDON MARKET INNOVATION OF THE YEAR

### SPONSORED BY:

Kennedys

### WINNER:

Aon/Xchanging

### SHORTLIST:

Allianz Global Risks  
Amlin

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

The Rt Honourable Hunt of Wirral MBE

# 2006

**5TH JULY, THE ROYAL ALBERT HALL  
(1800 GUESTS)**

### PRESENTERS:

Jeremy Paxman, David Worsfold and Anthony Gould

### SPEECH:

Then Lloyd's chairman Lord Levene of Portsoken

### ENTERTAINMENT:

Royal Philharmonic Orchestra; featured singers: Hazel Fernandes and John Hudson; featured musician: John Birch on the organ.

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## SHORTLIST & WINNERS

### LOSS ADJUSTING INITIATIVE OF THE YEAR

**SPONSORED BY:**

The Innovation Group

**WINNER:**

QuestGates – Environmental Unit

**SHORTLIST:**

Crawford & Company

The Investigation Services Team, part of Capita

### SERVICE PROVIDER OF THE YEAR

**SPONSORED BY:**

The Source Claims Support

**WINNER:**

Enterprise Rent-A-Car

**SHORTLIST:**

Comet Business Services

Cunningham Lindsey

### COMMERCIAL LINES BROKER OF THE YEAR

**SPONSORED BY:**

Royal & Sun Alliance

**WINNER:**

Bollington

**SHORTLIST:**

Premierline Direct

Turner & Co Insurance Brokers

### PERSONAL LINES BROKER OF THE YEAR

**SPONSORED BY:**

Royal & Sun Alliance

**WINNER:**

Kwik Fit Financial Services

**SHORTLIST:**

Footman James

Insure & Go Insurance Services

Thomas, Carroll (Brokers)

### BROKING INITIATIVE OF THE YEAR

**SPONSORED BY:**

Axa Insurance

**WINNER:**

Heath Lambert Group

**SHORTLIST:**

Bollington

La Playa

Wilby

### YOUNG ACHIEVER OF THE YEAR

**SPONSORED BY:**

Nobilas

**WINNER:**

Victoria Cuggy, Equity Insurance Group

**SHORTLIST:**

Darren Clayden, Groupama Insurances

Poppy Crane, Axa Insurance

Stephen Ford, St Paul Travelers Insurance Company

Jane Kempler, Groupama Insurances

Natalie Taylor, Fortis Insurance

Richard Walker, Axa Insurance

### UNDERWRITER OF THE YEAR

**SPONSORED BY:**

Experian

**WINNER:**

Royal & Sun Alliance (UK Marine)

**SHORTLIST:**

Allianz Cornhill

DAS Legal Expenses

Legal & General Assurance Society

### CLAIMS INITIATIVE OF THE YEAR

**SPONSORED BY:**

CSC

**WINNER:**

Royal & Sun Alliance

**SHORTLIST:**

Ecclesiastical Insurance Group

HSBC Life (UK)

Plantec Holdings

### REHABILITATION AWARD

**SPONSORED BY:**

FirstAssist

**WINNER:**

Health & Case Management

**SHORTLIST:**

Legal & General Risk Group

Moving Minds Psychological Management & Rehabilitation

Proclaim Care

Unum Provident

### CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR – NEW FOR 2005

**SPONSORED BY:**

Enterprise Rent-A-Car

**WINNER:**

Police Mentoring Scheme/Lloyd's Community Programme

**SHORTLIST:**

Axa PPP Healthcare

Unum Provident (New Beginnings)

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## TRAINING AWARD

### SPONSORED BY:

Barclays

### WINNER:

British Insurance Brokers' Association and Chartered Insurance Institute

### SHORTLIST:

Allianz Cornhill – excellence in claims  
Footman James & Company  
Munters

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Software Solutions Partners

### WINNER:

Royal Liver

### SHORTLIST

Axa Insurance  
Allianz Cornhill (Animal Health)

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Cunningham Lindsey

### WINNER:

WPA

### SHORTLIST:

Kwik Fit Financial Services  
Royal & Sun Alliance (Motability)

## THE TECHNOLOGY AWARD

### SPONSORED BY:

Keoghs

### WINNER:

Drive Assist UK

### SHORTLIST:

Acturis/Alexander Forbes Corporate Risk Solutions  
Cunningham Lindsey UK  
GAB Robins UK – EYE Write  
Legal & General

## THE E-BUSINESS AWARD

### SPONSORED BY:

Sirius

### WINNER:

Direct Line

### SHORTLIST:

Friends Provident  
HSBC Intermediary Marketing Division  
NIG

## RISK MANAGEMENT AWARD

### SPONSORED BY:

CMGL

### WINNER:

Tropical Storm Risk

### SHORTLIST:

QBE European Operations  
RBIG Corporate Risk Services  
Zurich Risk Services

## MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

Brit Insurance – Hurricane Katrina

### SHORTLIST

Cunningham Lindsey UK – Carlisle Floods  
GAB Robins UK – London Terrorist Response  
HBOS General Insurance – Buncefield  
NHBC Claims  
Royal & Sun Alliance – Buncefield  
Teceris and AIG Europe

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

Cover

### WINNER:

Friends Provident

### SHORTLIST:

Legal & General  
Royal Liver  
Scottish Widows

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft Wansbroughs

### WINNER:

Royal & Sun Alliance

### SHORTLIST:

Fortis Insurance  
Groupama Insurances  
Hiscox

## INTERNATIONAL INITIATIVE OF THE YEAR

### SPONSORED BY:

Kennedys

### WINNER:

Royal & SunAlliance – Aquaculture Insurance Solutions

### SHORTLIST:

Chubb Insurance Co of Europe  
William Russell



# THE BRITISH INSURANCE AWARDS HALL OF FAME

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Dennis Mahoney, then chairman and chief executive of Aon

# 2007

## 4TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

### PRESENTERS:

Dara O'Briain and Anthony Gould

### ENTERTAINMENT:

Royal Philharmonic Orchestra (conducted by Anthony Inglis) and The Royal Choral Society. Featured singer: Katherine Jenkins

## SHORTLIST & WINNERS

### LOSS ADJUSTING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Concept Building Solutions

#### WINNER:

GAB Robins UK and Fortis UK

#### SHORTLIST:

AMG Chartered Loss Adjusters  
Cunningham Lindsey

### SERVICE PROVIDER OF THE YEAR

#### SPONSORED BY:

Nobilas

#### WINNER:

Acturis

#### SHORTLIST:

Countrywide Property Management  
Document SOS  
Drive Assist UK

### COMMERCIAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Royal & Sun Alliance

#### WINNER:

FMW Risk Services

#### SHORTLIST:

Barnett & Barnett  
MD Insurance Services – Premier Guarantee for New Homes

### PERSONAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

AI Claims Solutions

#### WINNER:

Fresh Insurance

#### SHORTLIST:

Insure & Go Insurance Services  
RIAS  
Roland Smith

### BROKING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Axa Insurance

#### WINNER:

Wilby

#### SHORTLIST:

FMW Risk Services  
Junction

### YOUNG ACHIEVER OF THE YEAR

#### SPONSORED BY:

Empire Commercial

#### WINNER:

Donna Claydon, Axa Insurance

#### SHORTLIST:

Helena Christopher, QBE Europe  
Edward Hogan, Heath Lambert  
Dale Petrie, Insurance Claims Hotel Bureau

### UNDERWRITER OF THE YEAR

#### SPONSORED BY:

Experian

#### WINNER:

AIG Europe (UK)

#### SHORTLIST:

Royal & Sun Alliance - Resolution  
Zurich Private Clients

### CLAIMS INITIATIVE OF THE YEAR

#### SPONSORED BY:

CSC

#### WINNER:

Groupama

#### SHORTLIST:

AIG Europe (UK)  
National Flood School/ Disaster Carel

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## REHABILITATION AWARD

### SPONSORED BY:

FirstAssist

### WINNER:

Reach Personal Injury Services

### SHORTLIST:

Corpore

Human Focus Return to Work, Part of Parabis Group

Moving Minds

## CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

### SPONSORED BY:

Enterprise Rent-A-Car

### WINNER:

Co-operative Insurance Services

### SHORTLIST:

Friends Provident

Prudential

## TRAINING AWARD

### SPONSORED BY:

Barclays

### WINNER:

Axa PPP Healthcare

### SHORTLIST:

AI Claims Solutions

Garwyn

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Software Solutions Partners

### WINNER:

Ecclesiastical Insurance

### SHORTLIST:

Barnett & Barnett

Swiftcover.com

Unum

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Cunningham Lindsey

### WINNER:

AMG

### SHORTLIST:

AA Insurance Services

Capita Life & Pensions Services

Legal & General

St Paul Travelers

## THE TECHNOLOGY AWARD

### WINNER:

Cunningham Lindsey UK

### SHORTLIST:

Blyth Valley

Enterprise Rent-A-Car

## THE E-BUSINESS AWARD

### SPONSORED BY:

Canada Life

### WINNER:

Bluecycle

### SHORTLIST:

Allainz Global Corporate & Specialty

Axa Insurance – SME

Healix Risk Rating

## RISK MANAGEMENT AWARD

### SPONSORED BY:

Sapiens

### WINNER:

Aon Global Risk Consulting, part of Aon

### SHORTLIST:

Brit Insurance

Royal & Sun Alliance – Geographical Risk Assessment Tool

## MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

Cunningham Lindsey – Buncefield

### SHORTLIST:

Forensic Accounting & Claims Team, Marsh (with Keystone)

Royal & Sun Alliance – Andros Food Fire

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

Tata Consultancy Services

### WINNER:

Legal & General

### SHORTLIST:

Friends Provident

Royal Liver - Progress

Wesleyan Assurance Society

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft

### WINNER:

Fortis UK

### SHORTLIST:

Brit Insurance

Hiscox

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## INTERNATIONAL INITIATIVE OF THE YEAR

### SPONSORED BY:

Kennedys

### WINNER:

Sunderland Marine Mutual Insurance

### SHORTLIST:

QBE European Operations  
Dual International

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Patrick Snowball. Outgoing executive director, Aviva UK

# 2008

## 9TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

### PRESENTERS:

Rob Brydon and Anthony Gould

### ENTERTAINMENT:

Royal Philharmonic Orchestra (conducted by Anthony Inglis); Featured singer: Paul Potts; Opening Act: eScala

## SHORTLIST & WINNERS

### LOSS ADJUSTING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Concept Building Solutions

#### WINNER:

Cunningham Lindsey UK – Maintenance Line

#### SHORTLIST:

Merlin Professional  
Crawford & Company  
Cunningham Lindsey – Large Loss Screening

### SERVICE PROVIDER OF THE YEAR

#### SPONSORED BY:

Kennedys

#### WINNER:

EMB

#### SHORTLIST:

Acturis  
Continuity  
Munters  
WNS Assistance

### COMMERCIAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Royal & Sun Alliance

#### WINNER:

Premier Guarantee

#### SHORTLIST:

Clear Insurance Management  
Wilby

### PERSONAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

AI Claims Solutions

#### WINNER:

Swinton Group

#### SHORTLIST:

BDML Connect  
Caravan Guard  
Kwik Fit Financial Services  
Stackhouse Poland

### BROKING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Axa Insurance

#### WINNER:

RK Harrison Insurance Brokers

#### SHORTLIST:

Bollington Insurance Brokers  
Kwik-Fit Financial Services  
Policyfast

### HEALTH & PROTECTION INTERMEDIARY OF THE YEAR – NEW FOR 2008

#### SPONSORED BY:

Cover

#### WINNER:

PIFC Consulting

#### SHORTLIST

Pulse Insurance  
West Country Health Care

### YOUNG ACHIEVER OF THE YEAR

#### SPONSORED BY:

Comet Replacement Services

#### WINNER:

Jon Nottingham, Axa Insurance

#### SHORTLIST:

Sarah Collison, Corpore  
John Crichton, Kwik-Fit Insurance Services  
Lisa McAndrew, Kwik-Fit Insurance Services  
Claire Smith, A&A Group

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## UNDERWRITER OF THE YEAR

### SPONSORED BY:

Experian

### WINNER:

Unum

### SHORTLIST:

AIG UK  
HSBC Life  
QBE

## CLAIMS INITIATIVE OF THE YEAR

### SPONSORED BY:

CSC

### WINNER:

Fortis Insurance UK

### SHORTLIST:

AI Claims  
AIG UK  
Insurance Fraud Bureau  
National Flood School

## REHABILITATION AWARD

### SPONSORED BY:

UKRC

### WINNER:

RSA and Parabis

### SHORTLIST:

Corpore  
HSBC Life UK  
Travelers

## CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

### SPONSORED BY:

Enterprise Rent-A-Car

### WINNER:

Royal Liver Group

### SHORTLIST:

Allianz Cornhill  
Bupa  
Police Mutual  
RBS Insurance

## TRAINING AWARD

### SPONSORED BY:

Equity Redstar

### WINNER:

Kwik-Fit Insurance Services

### SHORTLIST:

Centor Insurance  
Solus Academy  
Travelers

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Software Solutions Partners

### WINNER:

The Davis Group

### SHORTLIST:

RSA  
UKU Group  
Wesleyan Assurance Group

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Cunningham Lindsey

### WINNER:

NFU Mutual

### SHORTLIST:

Fortis Insurance UK  
RSA More Than  
Swinton Group

## THE TECHNOLOGY AWARD

### SPONSORED BY:

MMA Insurance

### WINNER:

Reynolds Porter Chamberlin

### SHORTLIST:

Alphatec  
Fortis UK/Text2Insure  
Solglass Windowcare

## THE E-BUSINESS AWARD

### SPONSORED BY:

Kewill

### WINNER:

Lanes Assistance Services

### SHORTLIST:

Insurance4carhire.com  
LV=  
RBS Insurance – Direct Line  
RSA More Than

## RISK MANAGEMENT AWARD

### SPONSORED BY:

Crawford

### WINNER:

Ecclesiastical Insurance

### SHORTLIST:

Aon Global Risk Consulting  
Dixons Store Group International  
National Grid  
THB Risk Management

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

Crawford & Company

### SHORTLIST

GAB Robins

Royal Bank of Scotland Insurance

RSA

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

Tata Consultancy Services

### WINNER:

Wesleyan Assurance Society

### SHORTLIST:

Legal & General

Scottish Friendly

Scottish Widows

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft

### WINNER:

NFU Mutual

### SHORTLIST:

Allianz Insurance

Fortis Insurance UK

Hiscox Insurance Company

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Gerry Loughney, then chairman, Cunningham Lindsey UK

# 2009

**8TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)**

### PRESENTERS:

Dara O'Briain and Anthony Gould

### ENTERTAINMENT:

Royal Philharmonic Orchestra; Featured singer: Alison Moyet; featured musician: guitarist Owen Parker

## SHORTLIST & WINNERS

### LOSS ADJUSTING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Service Solutions Group

#### WINNER:

Merlin Claims

#### SHORTLIST:

Cunningham Lindsey

QuestGates

### SERVICE PROVIDER OF THE YEAR

#### SPONSORED BY:

Kennedys

#### WINNER:

Acturis

#### SHORTLIST:

Enterprise Rent-A-Car

Independent Inspections

Lorega

WNS Assistance

### COMMERCIAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

RSA

#### WINNER:

Lockton International

#### SHORTLIST:

Bollington Group

RK Harrison

Swinton Commercial

### PERSONAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

WinnAssist

#### WINNER:

MCE Insurance

#### SHORTLIST:

Carole Nash Insurance Consultants

Kwik Fit Insurance

### BROKING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Axa Insurance

#### WINNER:

Direct Fleet insurance Services

#### SHORTLIST:

Lockton Internationalsl

Park Homes Insurance Services

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## REINSURANCE BROKER OF THE YEAR – NEW FOR 2009

**SPONSORED BY:**  
Crawford

**WINNER:**  
Guy Carpenter & Company

**SHORTLIST:**  
Aon Benfield  
RGA UK Services

## YOUNG ACHIEVER OF THE YEAR

**SPONSORED BY:**  
Comet Replacement Services

**WINNER:**  
Joe Thelwell, Towergate Risk Solutions

**SHORTLIST:**  
Alessandro Carrillo, Crawford & Company  
Sarah Collison, Corpore  
Amanda Kerr, Brit Insurance  
Claire White, Allianz

## UNDERWRITER OF THE YEAR

**SPONSORED BY:**  
Experian

**WINNER:**  
Brit Insurance

**SHORTLIST:**  
AIG  
Cassidy Davis, part of Jubilee Group  
QBE European Operations

## CLAIMS INITIATIVE OF THE YEAR

**SPONSORED BY:**  
CSC

**WINNER:**  
Auger Technical Investigations Services

**SHORTLIST:**  
Davis French & Associates  
Halliwells  
QBE European Operations  
Zurich Insurance

## REHABILITATION AWARD

**SPONSORED BY:**  
UKRC

**WINNER:**  
RSA and Parabis

**SHORTLIST:**  
Corpore  
HSBC Life UK  
Travelers

## CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

**SPONSORED BY:**  
Enterprise Rent-A-Car

**WINNER:**  
Co-operative Insurance

**SHORTLIST:**  
Allianz Insurance  
RSA  
Royal Liver Group

## TRAINING AWARD

**SPONSORED BY:**  
Equity Redstar

**WINNER:**  
RSA

**SHORTLIST:**  
Crawford & Company  
Cunningham Lindsey – Corpore  
Ecclesiastical Insurance

## MARKETING INITIATIVE OF THE YEAR

**SPONSORED BY:**  
Software Solutions Partners

**WINNER:**  
BGL – comparethemarket.com

**SHORTLIST:**  
Aviva  
Longhawk Insurance Group  
RBS Insurance

## CUSTOMER CARE AWARDS

**SPONSORED BY:**  
Cunningham Lindsey

**WINNER:**  
WPA

**SHORTLIST:**  
Brit Insurance  
Fortis Insurance  
Kwik-Fit  
Oval Insurance Broking

## THE TECHNOLOGY AWARD

**SPONSORED BY:**  
MMA Insurance

**WINNER:**  
RBS Insurance (Detica NetReveal)

**SHORTLIST:**  
ACS Building and Maintenance  
Kwik-Fit/Tealeaf  
Willis and Sequel

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## THE E-BUSINESS AWARD

### SPONSORED BY:

Total Systems

### WINNER:

CGI – Account Reconciliation Centre

### SHORTLIST:

Axa Insurance

Fortis Insurance

Provident Insurance

## RISK MANAGEMENT AWARD

### SPONSORED BY:

QBE

### WINNER:

Aon

### SHORTLIST:

Axa Insurance

Marsh Risk Consulting

## MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

Cunningham Lindsey

### SHORTLIST

GAB Robins/Davis French & Associates

Teceris/Willis

Zurich Insurance

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

The Actuary

### WINNER:

Zurich Financial Services

### SHORTLIST:

HSBC Insurance

NFU Mutual

Wesleyan Assurance Society

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft

### WINNER:

Hiscox

### SHORTLIST:

Chubb

Fortis UK

RSA

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

David Slade

# 2010

**7TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)**

### PRESENTERS:

Jimmy Carr and Anthony Gould

### ENTERTAINMENT:

Royal Philharmonic Orchestra; Featured singer: Mica Paris; featured musicians: the Slam team drummers

## SHORTLIST & WINNERS

### SERVICE PROVIDER OF THE YEAR

#### SPONSORED BY:

Kennedys

#### WINNER:

Plantec Holdings

#### SHORTLIST:

Acturis

Consumer Intelligence

Robertson & Co

WNS Assistance

### COMMERCIAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

RSA

#### WINNER:

Heath Lambert

#### SHORTLIST:

Lockton International

Wilby

### PERSONAL LINES BROKER OF THE YEAR

#### SPONSORED BY:

Aviva

#### WINNER:

Rias

#### SHORTLIST:

Autonet Insurance Services]

One Call Insurance

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## BROKING INITIATIVE OF THE YEAR

### SPONSORED BY:

LV=

### WINNER:

Avantia - Homeprotect

### SHORTLIST:

JLT - Youthsure

Sale Insurance Services – ex-offender scheme

Wesleyan Assurance Society

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

Comet Replacement Services

### WINNER:

Keeley Goding, Hiscox Insurance Company

### SHORTLIST:

Andy Craig, NFU Mutual

Seb Simmonds, RSA

Claire Tweed, Hiscox Insurance Company

Jodie Webb, IAG UK

## UNDERWRITER OF THE YEAR

### SPONSORED BY:

Insurance 360

### WINNER:

CFC Underwriting

### SHORTLIST:

CNA Europe – Healthpro

Chubb Insurance Company of Europe

Hiscox Insurance Company

## CLAIMS INITIATIVE OF THE YEAR

### SPONSORED BY:

CSC

### WINNER:

Fortis Insurance UK

### SHORTLIST:

LAS

Plantec Holdings

TFP Schemes

## CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

### SPONSORED BY:

Enterprise Rent-A-Car

### WINNER:

Marsh UK

### SHORTLIST:

Insure & Go

RSA

Scottish Friendly Assurance

## TRAINING AWARD

### SPONSORED BY:

CII

### WINNER:

RSA

### SHORTLIST:

Chartis

Markel

Wilby

## MARKETING INITIATIVE OF THE YEAR

### SPONSORED BY:

Software Solutions Partners

### WINNER:

Swiftcover.com

### SHORTLIST:

Direct Line

Ecclesiastical

Hiscox Insurance Company

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Cunningham Lindsey

### WINNER:

Fortis Insurance UK/Age Concern Enterprises

### SHORTLIST:

Cardif Pinnacle

Groupama Healthcare

## THE TECHNOLOGY AWARD

### SPONSORED BY:

MMA Insurance

### WINNER:

Fortis Life

### SHORTLIST:

Barclays

LV=

## THE E-BUSINESS AWARD

### SPONSORED BY:

Insurancejobs.co.uk

### WINNER:

More Than

### SHORTLIST:

LV= Broker/Acturis

Policyfast



# THE BRITISH INSURANCE AWARDS HALL OF FAME

## RISK MANAGEMENT AWARD

### SPONSORED BY:

QBE

### WINNER:

FM Global

### SHORTLIST:

Garwyn Group  
Marsh  
Marsh/Royal Dutch Shell

## MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

Axa Insurance/GAB Robins – Cockemouth Flood Response

### SHORTLIST

Fitzgerald Consulting – San Salvatore Comuto Hospital, L'Aquila earthquake  
Garwyn Group – The Glebes Mines mud slide  
Zurich – Campsmount Technology College, Doncaster, fire

## FRAUD DETECTION AND PREVENTION INITIATIVE OF THE YEAR – NEW FOR 2010

Supported by the IFB

### WINNER:

Greater Manchester Police

### SHORTLIST:

Cunningham Lindsey  
Groupama Insurances  
Hill Dickinson

## LIFE INSURER OF THE YEAR

### SPONSORED BY:

The Actuary

### WINNER:

Wesleyan Assurance Society

### SHORTLIST:

NFU Mutual  
Zurich

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft

### WINNER:

Allianz Insurance

### SHORTLIST:

Fortis Insurance UK  
Hiscox Insurance Company  
QBE European Operations

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Ashton West, the MIB CEO

# 2011

## 6TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

### PRESENTERS:

Jonathan Ross and Jonathan Swift

### GUEST SPEAKER:

Chris Hanks, then president of the CII

### ENTERTAINMENT:

Mark De-Lisser and the Academy of Contemporary Music Gospel Choir plus Spellbound (after awards)

## SHORTLIST & WINNERS

### SERVICE PROVIDER OF THE YEAR

#### SPONSORED BY:

Kennedys

#### WINNER:

Crawford & Company

#### SHORTLIST:

Davis French & Associates  
DWF  
Legal & General Workplace Savings

### COMMERCIAL LINES BROKING INITIATIVE – SME/MID CORPORATE – NEW FOR 2011

#### SPONSORED BY:

RSA

#### WINNER:

Aon

#### SHORTLIST:

Brunel Professional Risks  
Capita Specialist Insurance Solutions  
Caunce O'Hara

### PERSONAL LINES BROKING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Axa

#### WINNER:

Provisional Marmalade

#### SHORTLIST:

Halo Insurance Services  
Pluginsure  
Towergate Bakers

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## INSURANCE BROKER OF THE YEAR – NEW FOR 2011

**SPONSORED BY:**  
LV=

**WINNER:**  
Howden Broking Group

**SHORTLIST:**  
Autonet insurance Services  
Lloyd & Whyte  
Marsh

## YOUNG ACHIEVER OF THE YEAR

**SPONSORED BY:**  
LAS

**WINNER:**  
Tom Stephenson, Willis

**SHORTLIST:**  
Debbie Daley, Cunningham Lindsey  
Charlotte Hanna, Kwik Fit Financial Services  
Frank Kavanagh, Hiscox

## UNDERWRITER OF THE YEAR

**SPONSORED BY:**  
Ordnance Survey

**WINNER:**  
InsureCancer

**SHORTLIST:**  
Chartis Insurance UK  
Hiscox  
LV=

## CLAIMS INITIATIVE OF THE YEAR

**SPONSORED BY:**  
CSC

**WINNER:**  
NFU Mutual

**SHORTLIST:**  
Ageas  
GEGA Group Services  
Marsh  
South Essex Insurance Brokers

## BUSINESS SUSTAINABILITY INITIATIVE OF THE YEAR – REBRANDED FOR 2011

**SPONSORED BY:**  
Enterprise Rent-A-Car

**WINNER:**  
The Green Insurance Company

**SHORTLIST:**  
ETA Services  
RBS Insurance

## INVESTING IN THE PROFESSION AWARD – REBRANDED FROM TRAINING AWARD IN 2011

**SPONSORED BY:**  
CII

**WINNER:**  
Towergate Insurance

**SHORTLIST:**  
Kwik Fit Insurance  
Lockton Companies  
Wilby  
Willis Re

## MARKETING INITIATIVE OF THE YEAR

**SPONSORED BY:**  
Lamb

**WINNER:**  
Hiscox Insurance Company

**SHORTLIST:**  
Bluefin  
Express Insurance

## CUSTOMER CARE AWARDS

**SPONSORED BY:**  
Innovation Group

**WINNER:**  
Axa Personal Lines (SIMS)

**SHORTLIST:**  
Aviva  
LV=  
RSA

## THE TECHNOLOGY AWARD

**SPONSORED BY:**  
MMA Insurance

**WINNER:**  
Willis and Acturis

**SHORTLIST:**  
BMS Group  
Brit Insurance  
RBS Insurance and Insurance Services Office  
Validus IVC

## THE E-BUSINESS AWARD

**SPONSORED BY:**  
Mphasis

**WINNER:**  
PowerPlace

**SHORTLIST:**  
Aon Benfield  
Insure the Box  
More Than

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## RISK MANAGEMENT AWARD

### SPONSORED BY:

QBE

### WINNER:

Insurable Risk Team – Tesco Stores

### SHORTLIST:

Aon  
Exclusive Analysis  
Zurich Municipal

## MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

FitzGerald Consulting

### SHORTLIST

British Gas Insurance  
GAB Robins and QBE  
Garwyn Group  
Marsh

## BUSINESS TRANSFORMATIONAL DEAL OF THE YEAR – NEW FOR 2011

### SPONSORED BY:

Capita Consulting

### WINNER:

British Gas Insurance

### SHORTLIST:

Avantia  
Gibbs Hartley Cooper

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft

### WINNER:

Ageas UK

### SHORTLIST:

Allianz Insurance  
Brit Insurance  
Hiscox  
LV=

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Dr Sandy Scott, CII CEO

# 2012

## 4TH JULY, THE ROYAL ALBERT HALL (2000 GUESTS)

### PRESENTERS:

Jimmy Carr and Jonathan Swift

### ENTERTAINMENT:

Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band. Artist: Will Young

## SHORTLIST & WINNERS

### SERVICE PROVIDER OF THE YEAR

Presented by Insurance Hound

### WINNER:

Reynolds Porter Chamberlain

### SHORTLIST:

Acturis  
Harwell Restoration  
Keoghs  
PERILS AG

### COMMERCIAL LINES BROKING INITIATIVE – SME/MID CORPORATE

### SPONSORED BY:

RSA

### WINNER:

Wilby

### SHORTLIST:

Brunel Professional Risks  
Jelf

### COMMERCIAL LINES BROKING INITIATIVE OF THE YEAR – LARGE CORPORATE – NEW FOR 2012

### SPONSORED BY:

QBE

### WINNER:

Marsh

### SHORTLIST:

Arthur J Gallagher International and Heath Lambert  
Willis

### PERSONAL LINES BROKING INITIATIVE OF THE YEAR

### SPONSORED BY:

Axa

### WINNER:

Hastings Direct

### SHORTLIST:

Autoline Insurance Group  
Temporary Cover  
Young Marmalade

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## COMMUNITY BROKER OF THE YEAR – NEW FOR 2012

### SPONSORED BY:

Aviva

### WINNER:

Liz Smith, Coversure

### SHORTLIST:

Caravan Guard  
Hastings Direct  
Higos Insurance Services

## INSURANCE BROKER OF THE YEAR

### SPONSORED BY:

LV=

### WINNER:

Bartlett & Company

### SHORTLIST:

Hughes Insurance  
Marsh  
Simply Business  
Thomas, Carroll (Brokers)

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

LAS

### WINNER:

David Britton, Ecclesiastical Insurance

### SHORTLIST:

Neil Adebowale, Independents insurance Solutions  
Vincent Goldie, Kwik-Fit Financial Services  
Stuart Runciman, Sterling Insurance  
Caroline Webster, Higos Insurance Services

## UNDERWRITING INITIATIVE OF THE YEAR

### SPONSORED BY:

Direct Line Group

### WINNER:

Ecclesiastical

### SHORTLIST:

Co-operative Insurance  
CFC Underwriting  
QBE  
Zurich

## UNDERWRITING AGENCY OF THE YEAR – NEW FOR 2012

### SPONSORED BY:

Ordnance Survey

### WINNER:

The DUAL Group

### SHORTLIST:

Arista Insurance  
Insure the Box  
CFC Underwriting  
Plum Underwriting

## CLAIMS INITIATIVE OF THE YEAR

### SPONSORED BY:

CSC

### WINNER:

Zurich insurance

### SHORTLIST:

Axa Personal Lines – Direct Motor Claims  
Direct Line Group and Thatcham  
GAB Robins Water Liability  
Towergate Insurance Leisure Division (Marine)

## CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

Presented by Insurance Insight

### WINNER:

Zurich Insurance

### SHORTLIST:

Aviva  
RSA

## INVESTING IN THE PROFESSION AWARD

### SPONSORED BY:

CII

### WINNER:

Zurich Insurance

### SHORTLIST:

Cunningham Lindsey  
Higos Insurance Services  
RSA Apprentice Programme

## MARKETING INITIATIVE OF THE YEAR

Presented by Post

### WINNER:

LV=

### SHORTLIST:

Allianz – Your Cover  
More Than and the VCCP Partnership  
NIG  
Post Office Financial Services

## CUSTOMER CARE AWARDS

### SPONSORED BY:

Innovation Group

### WINNER:

Hiscox

### SHORTLIST:

Hastings Direct  
LV= Broker  
Staysure.co.uk  
Caravan Guard

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## THE TECHNOLOGY AWARD

### SPONSORED BY:

MMA Insurance

### WINNER:

XL Group

### SHORTLIST:

IT Freedom and Insure the Box

QBE

Willis

WPA

## THE E-BUSINESS AWARD

### SPONSORED BY:

Lexis Nexis

### WINNER:

Insure the Box

### SHORTLIST:

Axa Business Insurance

Halo Insurance Services

More Than – Inside More Than

Simply Business

## RISK MANAGEMENT AWARD

### SPONSORED BY:

Zurich

### WINNER:

FMG

### SHORTLIST:

Gelder Group

Hastings Direct

QBE

## MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

Axa Commercial Lines

### SHORTLIST

Cunningham Lindsey

Garwyn Group

Marsh Risk Consulting

Xchanging

## BUSINESS TRANSFORMATIONAL DEAL OF THE YEAR

Presented by Insurance Age

### WINNER:

Ageas and Tesco Underwriting

### SHORTLIST:

Arthur J Gallagher International

Brit Partnership: Brit, Crawford & Company and Cunningham Lindsey

NMJ Insurance Brokers

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

Beachcroft

### WINNER:

LV

### SHORTLIST:

Ageas UK

Allianz Insurance

Direct Line Group

Sterling Insurance Group

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Peter Cullum, non executive deputy chairman, Towergate Partnership

# 2013

## 3RD JULY, THE ROYAL ALBERT HALL (2000 GUESTS)

### PRESENTERS:

Jimmy Carr and Jonathan Swift

### ENTERTAINMENT:

Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band. Artist: Human League

## SHORTLIST & WINNERS

### COMMERCIAL LINES BROKER OF THE YEAR - SME/MID-CORPORATE

#### SPONSORED BY:

RSA

#### WINNER:

Brunel Professional Risks

#### SHORTLIST:

Lloyd & Whyte

NDML

Stackhouse Poland

Wilby

### COMMERCIAL LINES BROKER OF THE YEAR - LARGE CORPORATE

#### SPONSORED BY:

QBE

#### WINNER:

Marsh

#### SHORTLIST:

Bartlett & Company

KTIB Insurance Brokers

Willis

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## PERSONAL LINES BROKER OF THE YEAR

### SPONSORED BY:

Zurich Insurance

### WINNER:

Stackhouse Poland

### SHORTLIST:

Brightside Group  
CETA Insurance  
Hastings Direct  
The Insurance Factory

## MARKETING CAMPAIGN OF THE YEAR

### SPONSORED BY:

Lamb Brandformula

### WINNER:

LV=

### SHORTLIST:

Ageas UK  
AIG  
Allianz Your Cover  
Axa PPP healthcare

## CLAIMS INITIATIVE OF THE YEAR

### SPONSORED BY:

CSC

### WINNER:

Cunningham Lindsey

### SHORTLIST:

Ageas Insurance - Solution Centres  
Crawford & Company  
Hastings Direct  
LV=

## THE MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

Tesco, Ace and vrs Vericclaim

### SHORTLIST:

AIG  
Crawford & Company  
Cunningham Lindsey  
Zurich Insurance

## THE E-BUSINESS AWARD

### SPONSORED BY:

LexisNexis

### WINNER:

Arthur J Gallagher International - e-Underwriting

### SHORTLIST:

Avantia Group  
CETA Insurance  
John Lewis Insurance  
Staveley Head  
WPA

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

LAS

### WINNER:

Claire White - Allianz Insurance

### SHORTLIST:

Neil Adebowle - Independents Insurance Solutions  
Laurie Deans - Zurich Insurance  
Elisabeth Pincemin - XL Group  
Andrew Threlfall - Crawford & Company

## INSURANCE PERSONALITY OF THE YEAR

### SPONSORED BY:

Hill Dickinson

### WINNER:

Amanda Blanc, executive director, Axa UK

## INVESTING IN THE PROFESSION AWARD

### SPONSORED BY:

CII

### WINNER:

Allianz Insurance

### SHORTLIST:

Axa Commercial Lines and Personal Intermediary  
Be Wiser Insurance Services  
Cunningham Lindsey  
Tesco Bank  
Willis Commercial Network

## THE TECHNOLOGY AWARD

### SPONSORED BY:

Tesco Bank

### WINNER:

Cunningham Lindsey

### SHORTLIST:

Axa Insurance - Direct and Partnerships  
Hastings Direct  
LV=  
Non Bureau Working Group  
Willis  
Xchanging

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## CUSTOMER CARE AWARD

### SPONSORED BY:

Quindell

### WINNER:

Bishop Skinner Marine

### SHORTLIST:

Axa PPP healthcare  
Jelf Insurance Brokers  
QuestGates  
RSA and John Lewis Insurance  
Staysure.co.uk

## TRANSFORMATIONAL DEAL OF THE YEAR

### WINNER:

Direct Line Group

### SHORTLIST:

Aviva  
Covea Insurance  
Hyperion Insurance Group  
Xchanging

## THE RISK MANAGEMENT AWARD

### SPONSORED BY:

Direct Line Group

### WINNER:

Ecclesiastical Insurance

### SHORTLIST:

Leisuredays (Caravan Guard)  
Lloyd & Whyte  
Zurich Insurance

## CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

### WINNER:

Direct Line Group

### SHORTLIST:

Cunningham Lindsey  
Ecclesiastical Insurance  
insurethebox  
RSA

## COMMUNITY BROKER OF THE YEAR

### SPONSORED BY:

Zurich Insurance

### WINNER:

Willis & Company

### SHORTLIST:

CETA Insurance  
Higos Insurance Services  
Wilby

## SERVICE PROVIDER OF THE YEAR

### WINNER:

Metropolitan Police Service (Operation Catcher)

### SHORTLIST:

Association of British Insurers & DAC Beachcroft  
Bexhill  
Enterprise Rent-A-Car  
GB Group & Endsleigh Insurance  
Harwell Restoration  
Keoghs

## UNDERWRITER OF THE YEAR

### SPONSORED BY:

BGL Group

### WINNER:

AIG

### SHORTLIST:

Ageas UK  
Allianz Commercial  
Hiscox

## UNDERWRITING AGENCY OF THE YEAR

### WINNER:

insurethebox

### SHORTLIST:

Arista Insurance  
CFC Underwriting  
Nexus Group  
Travel Insurance Facilities Group

## THE INSURANCE START-UP AWARD

### SPONSORED BY:

MITIE

### WINNER:

Halo Insurance Services

### SHORTLIST:

Building Validation Solutions  
Inspire Insurance Services  
Manchester Underwriting Management  
Momentum Broker Solutions

## INSURANCE BROKER OF THE YEAR

### SPONSORED BY:

LV=

### WINNER:

Stackhouse Poland

### SHORTLIST:

Brunel Professional Risks  
CETA Insurance  
Hastings Direct  
Lloyd & Whyte

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

DAC Beachcroft

### WINNER:

Zurich Insurance

### SHORTLIST:

Ageas UK  
AIG  
Allianz Insurance  
Hiscox  
Sterling Insurance Group

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Reg Brown

# 2014

## 9TH JULY, THE ROYAL ALBERT HALL (2000 GUESTS)

### PRESENTERS:

Bill Bailey and Jonathan Swift

### ENTERTAINMENT:

Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band

### ARTIST:

ABC

## SHORTLIST & WINNERS

### COMMERCIAL LINES BROKER OF THE YEAR - SME/MID-CORPORATE

#### SPONSORED BY:

RSA

#### WINNER:

Bollington Insurance Services

#### SHORTLIST:

Club Insure Ltd  
Jelf Insurance Brokers  
Thomas Caroll Brokers

### COMMERCIAL LINES BROKER OF THE YEAR - LARGE CORPORATE

#### SPONSORED BY:

QBE

#### WINNER:

Howden Broking Group

#### SHORTLIST:

AON  
KTIB Corporate Risk Solutions  
RKH Group

## PERSONAL LINES BROKER OF THE YEAR

### SPONSORED BY:

Zurich Insurance

### WINNER:

Hastings Direct

### SHORTLIST:

Caravan Guard  
Halo Insurance Services Limited  
TempCover

## MARKETING CAMPAIGN OF THE YEAR

### SPONSORED BY:

Transactor

### WINNER:

Bartlett & Company

### SHORTLIST:

AXA UK  
Green Flag  
LV=  
Zurich

## CLAIMS INITIATIVE OF THE YEAR

### PRESENTED BY:

Post

### WINNER:

LV=

### SHORTLIST:

ACE European Group  
Ageas Insurance  
AIG  
HSBC

## THE MAJOR LOSS AWARD

### SPONSORED BY:

Plexus Law

### WINNER:

GAB Robins – University of Strathclyde fire

### SHORTLIST:

Allianz Insurance – Flood Response  
Cunningham Lindsey – Daw Mill Colliery fire  
Davies Group – Essex Flood Response  
Oil Facilities  
Zurich Insurance & McLarens – Lytchett Minster Upper School fire

## DIGITAL INSURANCE INITIATIVE OF THE YEAR

### SPONSORED BY:

LexisNexis

### WINNER:

Kwik Fit, part of Ageas

### SHORTLIST:

Allianz  
British Gas Insurance  
Carrot Car Insurance



# THE BRITISH INSURANCE AWARDS HALL OF FAME

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

Mitie

### WINNER:

Keri Ann Egan – Circle Insurance Services

### SHORTLIST:

Huw Barker – Ageas UK  
Louise Jones – Thomas Carroll Group  
Lucy McGinn - Marsh

## INSURANCE PERSONALITY OF THE YEAR

### SPONSORED BY:

Hill Dickinson

### WINNER:

Bronek Masjoada, chief executive, Hiscox

## INVESTING IN THE PROFESSION AWARD

### SPONSORED BY:

CII

### WINNER:

Hiscox

### SHORTLIST:

Allianz  
Aon  
Miller  
Sterling Insurance Group  
Thomas Carroll Brokers

## THE TECHNOLOGY AWARD

### SPONSORED BY:

Innovation Property

### WINNER:

LV=

### SHORTLIST:

Ageas Insurance  
Cunningham Lindsey  
GAB Robins UK  
NHS Litigation Authority (NHS LA)

## CUSTOMER CARE AWARD

### SPONSORED BY:

Quindell

### WINNER:

Auto Windscreens

### SHORTLIST:

Ageas  
Aviva Household Claims  
Insure the Box  
Jelf Insurance Brokers  
Sterling Insurance Group

## TRANSFORMATIONAL DEAL OF THE YEAR

### SPONSORED BY:

Cigna

### WINNER:

Ageas – Groupama acquisition

### SHORTLIST:

Arthur J Gallagher – Giles Group acquisition  
Equity Red Star – Aquiline acquisition

## CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

### SPONSORED BY:

Signet

### WINNER:

RPC

### SHORTLIST:

LV=  
Markerstudy  
Marsh  
Pound Gates

## COMMUNITY BROKER OF THE YEAR

### SPONSORED BY:

Zurich Insurance

### WINNER:

Wilby

### SHORTLIST:

Caravan Guard  
South Essex Insurance Brokers

## SERVICE PROVIDER OF THE YEAR

### SPONSORED BY:

Lamb Brandformula

### WINNER:

Auto Windscreens

### SHORTLIST:

Absolute Partnership  
Blink Intermediary Solutions  
Cunningham Lindsey  
Metropolitan Police Service 'Operation Catcher'  
Rainbow International

## UNDERWRITING AGENCY OF THE YEAR

### PRESENTED BY:

Insurance Hound

### WINNER:

Dual Group

### SHORTLIST:

Arista Insurance  
CFC Underwriting  
The Nexus Group

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## THE INSURANCE START-UP AWARD

### SPONSORED BY:

Kennedys

### WINNER:

Ingenie

### SHORTLIST:

Bought By Many  
Dual Asset Underwriting  
MySlipcase

## INSURANCE BROKER OF THE YEAR

### SPONSORED BY:

LV=

### WINNER:

Bollington Insurance Brokers

### SHORTLIST:

Hastings Direct  
Howden Broking Group  
Jelf Insurance Brokers  
Thomas Carroll Brokers  
Wilby

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

DAC Beachcroft

### WINNER:

Ageas

### SHORTLIST:

AIG  
Allianz  
Hiscox  
Zurich Insurance

## ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

Barry Smith, chief operating officer, Ageas

## GENERAL INSURER OF THE DECADE

### SPONSORED BY:

Enterprise Rent-A-Car

### WINNER:

Allianz Insurance

## INSURANCE BROKER OF THE DECADE

### SPONSORED BY:

AIG

### WINNER:

Thomas Carroll Brokers

# 2015

## JULY 8TH AT THE ROYAL ALBERT HALL (2000 GUESTS)

### PRESENTERS:

Al Murray the Pub Landlord and Jonathan Swift

### ENTERTAINMENT:

Heatwave and Boney M  
Bjorn Again

## SHORTLIST & WINNERS

### COMMERCIAL LINES BROKING INITIATIVE OF THE YEAR – SME/MID-CORPORATE

#### SPONSORED BY:

RSA

#### WINNER:

Wilby

#### SHORTLIST:

Bartlett & Company  
Bollington Insurance Brokers  
Brunel Professional Risks  
Jelf Insurance Brokers

### PERSONAL LINES BROKING INITIATIVE OF THE YEAR

#### SPONSORED BY:

Zurich

#### WINNER:

Lancaster Insurance Services

#### SHORTLIST:

Animal Friends Insurance  
Grove & Dean  
Marmalade

### MARKETING CAMPAIGN OF THE YEAR

#### SPONSORED BY:

Lamb Brandformula

#### WINNER:

Allianz UK

#### SHORTLIST:

Direct Line Group  
Lancaster Insurance Services  
LV=  
More Than – Helping Hands  
Zurich Insurance

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## CLAIMS INITIATIVE OF THE YEAR - INSURER

### SPONSORED BY:

Crawford & Company

### WINNER:

Axa Commercial Lines and Personal Intermediary

### SHORTLIST:

Absence Protection  
Ageas & Halo Accident Repair Centre  
Hiscox  
LV=  
Swiss Re/Friends Life Group Protection

## CLAIMS INITIATIVE OF THE YEAR - OUTSOURCED PARTNER

### AWARDED BY:

Post

### WINNER:

Enterprise Rent-A-Car

### SHORTLIST:

Davies Group  
GAB Robins  
ISO  
The Brownsword Group

## THE MAJOR LOSS AWARD

### SPONSORED BY:

Parabis

### WINNER:

Catlin - Tripoli International Airport Attack

### SHORTLIST:

AIG UK and Thames Water  
Crawford & Company – Eastbourne Pier Fire  
NFU Mutual – Fatal M62 Collision  
Zurich Insurance and Orwell Housing Association

## DIGITAL INSURANCE INITIATIVE OF THE YEAR

### SPONSORED BY:

Lexis Nexis Risk Solutions

### WINNER:

Aviva

### SHORTLIST:

AIG UK  
Direct Line Group  
Kingsbridge Professional Solutions  
Simply Business

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

Kennedys

### WINNER:

Charlotte Lach - AIG UK

### SHORTLIST:

Ashley Newton, QBE European Operations  
Gavin Abbs, Hiscox UK and Ireland  
Katie East, Gen Re  
Laura Paterson, Allianz UK  
Stephen Bridge, LV Broker

## INVESTING IN THE PROFESSION AWARD

### SPONSORED BY:

Chartered Insurance Institute

### WINNER:

Be Wiser Insurance

### SHORTLIST:

Allianz UK  
Axa Commercial Lines and Personal Intermediary  
Crawford & Company  
Hughes Insurance

## THE TECHNOLOGY AWARD

### SPONSORED BY:

BGL

### WINNER:

LV=

### SHORTLIST:

Allianz Worldwide Care  
Axa Commercial Lines and Personal Intermediary  
Direct Line Group  
Hiscox  
Markerstudy/RDT

## THE CUSTOMER CARE AWARD

### SPONSORED BY:

Mitie

### WINNER:

LV=

### SHORTLIST:

Close Brothers Premium Finance  
Covea Insurance  
Hiscox  
Inure the Box  
Police Mutual  
RSA and John Lewis

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## TRANSFORMATIONAL DEAL OF THE YEAR

### SPONSORED BY:

Cigna

### WINNER:

Davies Group - Garwyn acquisition

### SHORTLIST:

Allianz UK – Willis Businesscare acquisition

Bollington Insurance Brokers - MBO

Open GI - MBO

## CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

### SPONSORED BY:

Signet Connect

### WINNER:

RSA - School for Social Entrepreneurs

### SHORTLIST:

Covea Insurance

More Than

NFU Mutual – The Young Drivers Scheme

## THE RISK MANAGEMENT AWARD

### PRESENTED BY:

Airmic

### WINNER:

Bayer

### SHORTLIST:

Aon WorldAware Solutions

Land Securities

Lloyd & Whyte

RSA

## UNsung INSURANCE HERO

### PRESENTED BY:

Insurance Age

### WINNER:

David Henderson - Hiscox Insurance Company

### SHORTLIST:

Christopher Handley – Towergate

Janet Moody – Wilby

Roy Grant – Coversure Insurance Services

Sarah Rippingale - ERS

## INSURANCE PERSONALITY OF THE YEAR

### SPONSORED BY:

BLM

### WINNER:

Inga Beale, CEO, Lloyd's

## OUTSOURCED PARTNER OF THE YEAR

### PRESENTED BY:

Insurance Hound

### WINNER:

Wiser Academy

### SHORTLIST:

Autoglass

EC3\Legal

Hood Group

Reach Personal Injury Services

WNS Assistance

## THE DIVERSITY AWARD

### SPONSORED BY:

Enterprise Rent-A-Car

### WINNER:

Mitie

### SHORTLIST:

AIG UK

Inclusion at Lloyd's

Chartered Insurance Institute

Weightmans

Zurich Insurance

## UNDERWRITING INITIATIVE OF THE YEAR

### SPONSORED BY:

Claims Consortium Group

### WINNER:

HSB Engineering Insurance

### SHORTLIST:

Hiscox UK and Ireland

Secure Legal Title and Besso Insurance Group

## THE INSURANCE START-UP AWARD

### SPONSORED BY:

RDT

### WINNER:

Bought By Many

### SHORTLIST:

Capsicum Re

Stream Claims Services

Sure Thing! Insurance Services

Visiocover

Well Dunn & Insurance Revolution

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## INSURANCE BROKER OF THE YEAR - LARGE CORPORATE, INTERNATIONAL & LONDON MARKET

### SPONSORED BY:

AIG

### WINNER:

Howden Broking Group

### SHORTLIST:

Bluefin

MicroEnsure

Robertson Taylor

## INSURANCE BROKER OF THE YEAR - REGIONAL

### SPONSORED BY:

Markerstudy

### WINNER:

Wilby

### SHORTLIST:

Bennett Christmas

County Insurance

Ingram Hawkins & Nock

KTIB Insurance Brokers

## INSURANCE BROKER OF THE YEAR - UK

### SPONSORED BY:

LV=

### WINNER:

Jelf Insurance Brokers

### SHORTLIST:

Autonet Insurance

Be Wisser Insurance

La Playa

Simply Business

## GENERAL INSURER OF THE YEAR

### SPONSORED BY:

DAC Beachcroft

### WINNER:

AIG UK

### SHORTLIST:

Allianz UK

Direct Line Group

Hiscox UK and Ireland

Zurich Insurance

## THE ACHIEVEMENT AWARD

### SPONSORED BY:

ISO

### WINNER:

David Hertzell

# 2016

## JULY 6TH AT THE ROYAL ALBERT HALL (2000 GUESTS)

### PRESENTERS:

Adams Hills and Jonathan Swift

### ENTERTAINMENT:

Roland Gift of the Fine Young Cannibals

Billy Ocean

## SHORTLIST & WINNERS

### COMMERCIAL LINES BROKING INNOVATION OF THE YEAR - SME/MID-CORPORATE

#### SPONSORED BY:

RSA

#### WINNER:

Ashley Page International Insurance Brokers

#### SHORTLIST:

Aon

Midway Insurance Services and 1st Sure Flats

### PERSONAL LINES BROKING INNOVATION OF THE YEAR

#### PRESENTED BY:

Insurance Jobs

#### WINNER:

Carole Nash Insurance Consultants; 'Bikers Only'

#### SHORTLIST:

Arthur J. Gallagher

Carole Nash Insurance Consultants; 'Bikers Only'

Pedalcover Insurance

### THE BRAND MANAGEMENT AWARD

#### PRESENTED BY:

Lamb Brandformula

#### WINNER:

Aviva

#### SHORTLIST:

Ageas

Direct Line Insurance

LV=

### CLAIMS INITIATIVE OF THE YEAR – INSURER

#### SPONSORED BY:

Signet Connect

#### WINNER:

Ageas and Aviva

#### SHORTLIST:

AXA Insurance

Covéa Insurance

Direct Line Group

Towergate Insurance

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## CLAIMS INITIATIVE OF THE YEAR - OUTSOURCED PARTNER

### PRESENTED BY:

Insurance Post

### WINNER:

Keoghs

### SHORTLIST:

Claims Consortium Group  
Crawford & Company - Cyber Risks Solution  
Cunningham Lindsey  
Davies Group  
SBS Insurance Services

## THE MAJOR LOSS AWARD

### PRESENTED BY:

Airmic

### WINNER:

Network Rail, QBE, and vrs Vericclaim UK

### SHORTLIST:

AIG  
Direct Line Group  
Zurich Insurance (Zurich Municipal)

## DIGITAL INSURANCE INNOVATION OF THE YEAR

### SPONSORED BY:

Lexis Nexis Risk Solutions

### WINNER:

Claims Consortium Group

### SHORTLIST:

Allianz Insurance  
AXA Business Insurance  
Halo Insurance Services  
Junction, BGL Group  
Tempcover

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

Kennedys

### WINNER:

Stephanie Ogden - Allianz Insurance

### SHORTLIST:

Sally Blake - Zurich  
Charlotte Eggleton - Higos Insurance Services  
Yousuf Hamid - Allianz Insurance  
Rebecca Winderhalder - Ageas

## INVESTING IN THE PROFESSION AWARD

### SPONSORED BY:

Chartered Insurance Institute

### WINNER:

Allianz Insurance

### SHORTLIST:

1st CENTRAL  
Claims Consortium Group  
Davies Group  
Lloyd's Market Association

## THE TECHNOLOGY AWARD

### SPONSORED BY:

Mitie

### WINNER:

SBS Insurance Services

### SHORTLIST:

Active Quote  
Ageas  
Allianz Insurance  
Cunningham Lindsey  
LV=  
Marmalade

## THE CUSTOMER CARE AWARD

### SPONSORED BY:

Close Brothers Premium Finance

### WINNER:

Bluefin

### SHORTLIST:

Allianz Insurance  
Avanti Insurance  
Carrot Insurance  
Centor Insurance and Risk Management  
FM Global  
XL Catlin

## TRANSFORMATIONAL DEAL OF THE YEAR

### SPONSORED BY:

Cigna

### WINNER:

Covéa Insurance – Sterling acquisition

### SHORTLIST:

BLM  
Crawford & Company - GAB Robins Acquisition & Integration  
Cunningham Lindsey and BLM (Profecta)  
Davies Group

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## **BUSINESS SUSTAINABILITY/CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR**

### **SPONSORED BY:**

Wejo

### **WINNER:**

Aviva UK General Insurance

### **SHORTLIST:**

Mitie  
Pool Re  
Unum

## **THE RISK MANAGEMENT AWARD - IN HOUSE & INSURABLE RISK MANAGERS**

### **SPONSORED BY:**

FM Global

### **WINNER:**

Coca-Cola HBC (CCHBC) - Business Resilience Function (BRF)

### **SHORTLIST:**

Marriott Hotels International  
NFU Mutual  
Tideway

## **THE RISK CONSULTANCY AWARD**

### **PRESENTED BY:**

Insurance Age

### **WINNER:**

Perkins Slade

### **SHORTLIST:**

AIG  
Risk Solved

## **UNsung INSURANCE HERO**

### **SPONSORED BY:**

Moneysupermarket.com

### **WINNER:**

Christina Kyriacou - 1st CENTRAL

### **SHORTLIST:**

Alison Francis - ERS  
Richard Hart - QBE Europe

## **INSURANCE PERSONALITY OF THE YEAR**

### **SPONSORED BY:**

Alternative Accommodation Agency

### **WINNER:**

Maurice Tulloch, Aviva

## **OUTSOURCED PARTNER OF THE YEAR**

### **PRESENTED BY:**

Insurance Hound

### **WINNER:**

Acturis

### **SHORTLIST:**

AXCO  
Auto Rescue Logistics  
Bexhill UK  
Cunningham Lindsey  
Keoghs

## **THE DIVERSITY AWARD**

### **SPONSORED BY:**

Towergate

### **WINNER:**

Lloyd's of London

### **SHORTLIST:**

AIG  
Enterprise Rent-A-Car  
LV=  
Zurich Insurance

## **THE INSURANCE START-UP AWARD**

### **PRESENTED BY:**

Startup Bootcamp

### **WINNER:**

SafeShare Global

### **SHORTLIST:**

Bikmo  
Flood Excess Insurance  
Hemsley Wynne Furlonge  
Modus  
RPC Consulting

## **COMMERCIAL LINES INSURER OF THE YEAR**

### **SPONSORED BY:**

CRIF Decision Solutions

### **WINNER:**

AXA Insurance

### **SHORTLIST:**

Ageas  
Hiscox

## **PERSONAL LINES INSURER OF THE YEAR**

### **SPONSORED BY:**

Enterprise Rent-A-Car

### **WINNER:**

Covéa Insurance

### **SHORTLIST:**

Ageas  
Hiscox  
UK General Insurance

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## INSURANCE BROKER OF THE YEAR – INTERNATIONAL

**SPONSORED BY:**  
AIG

**WINNER:**  
Marsh

**SHORTLIST:**  
Aon  
Arthur J Gallagher  
JLT  
Lockton International  
Willis Towers Watson

## INSURANCE BROKER OF THE YEAR – REGIONAL

**SPONSORED BY:**  
Ageas

**WINNER:**  
The County Group

**SHORTLIST:**  
Adler Insurance Brokers  
Lockyers  
Trade Direct Insurance  
Willis & Company (Insurance Brokers) t/a Willis Insurance and Risk Management

## INSURANCE BROKER OF THE YEAR – UK

**SPONSORED BY:**  
LV=

**WINNER:**  
Centor Insurance & Risk Management

**SHORTLIST:**  
Caravan Guard  
Carole Nash Insurance Consultants  
Qdos Broker and Underwriting Services  
Staysure

## GENERAL INSURER OF THE YEAR

**SPONSORED BY:**  
DAC Beachcroft

**WINNER:**  
Beazley

**SHORTLIST:**  
Ageas  
Covéa Insurance  
Hiscox

## THE ACHIEVEMENT AWARD

**SPONSORED BY:**  
ISO

**WINNER:**  
Jonathan Evans

# 2017

**5TH JULY AT THE ROYAL ALBERT HALL  
(2000 GUESTS)**

**PRESENTERS:**  
Jonathan Swift  
Rob Beckett  
Ed Byrne

**ENTERTAINMENT:**  
Tony Hadley

## FINALISTS & WINNERS

### THE RISK MANAGEMENT AWARD - IN-HOUSE & INSURABLE RISK MANAGERS IN ASSOCIATION WITH AIRMIC

**WINNER:**  
East of England Co-op

**FINALISTS:**  
ICB Group  
Co-op Insurance

### DIGITAL INSURANCE INNOVATION OF THE YEAR

**WINNER:**  
AXA Insurance and Cunningham Lindsey

**FINALISTS:**  
Ageas  
Bought By Many  
MORE TH>N  
AXA Insurance and TROV

### THE TECHNOLOGY AWARD

**WINNER:**  
WPA

**FINALISTS:**  
Covéa Insurance  
Hiscox & Albany Group  
REG  
SBS Insurance Services  
VisionTrack

### TRANSFORMATIONAL DEAL OF THE YEAR

**WINNER:**  
Towergate Insurance - HPS led refinancing

**FINALISTS:**  
Crawford & Company - GAB Robins acquisition and integration  
Davies Group - HGGC buyout  
Ed - BB&T buyout and rebrand  
O2 and Junction (BGL Group) partnership



# THE BRITISH INSURANCE AWARDS HALL OF FAME

## THE INSURANCE START-UP AWARD

### WINNER:

Cuvva

### FINALISTS:

Back Me Up, Powered by Ageas

Modus

REG

Vista Insurance Brokers

## THE BRAND MANAGEMENT AWARD

### WINNER:

Allianz Insurance

### FINALISTS:

Aviva

Co-op Insurance

ingenie

## BUSINESS SUSTAINABILITY / CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

### WINNER:

QBE

### FINALISTS:

Aviva

Centor Insurance and Risk Management

Fresh Insurance Group

Unum

## INVESTING IN THE PROFESSION AWARD

### WINNER:

Lloyd's Market Association

### FINALISTS:

AIG

Allianz Insurance

Claims Consortium Group

Lloyd & Whyte Group

RSA Group

## THE DIVERSITY AWARD

### WINNER:

Aon UK

### FINALISTS:

Aviva

Marsh

Mitie Property Solutions

Weightmans

## YOUNG ACHIEVER OF THE YEAR

### WINNER:

Hannah Kate Smith - RSA Group

### FINALISTS:

Danielle Burl - Circle Insurance

Anna Churchlow - ingenie

Chris Crook - Ageas

Ewart Hodge - Crawford & Company

Thomas Simpson - NFU Mutual

## INSURANCE PERSONALITY OF THE YEAR

### WINNER:

Benedict Burke, chief client officer international, Crawford & Company

## THE CUSTOMER CARE AWARD

### WINNER:

Aviva

### FINALISTS:

Ageas

Allianz Insurance

Ecclesiastical Insurance Group

Hiscox Insurance Company

## CLAIMS INITIATIVE OF THE YEAR - OUTSOURCED PARTNER

### WINNER:

SBS Insurance Services

### FINALISTS:

Auger

Chartered Insurance Institute New Generation Claims Group

Claims Consortium Group

Clyde & Co (acting for Admiral Insurance)

Cunningham Lindsey, Serگون and Oriel

## CLAIMS INITIATIVE OF THE YEAR

### WINNER:

RSA Group

### FINALISTS:

Aviva

Co-op Insurance

Direct Commercial

DAS Legal Expenses Insurance

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## THE MAJOR LOSS AWARD

### WINNER:

RSA Group, Harris Balcombe, RGL and Vericlim -  
McVitie's Caldwgate factory

### FINALISTS:

AIG, QBE, Vericlim and Yorkshire Water Services - Winter Floods  
Response  
Crawford & Company - Fort McMurray Response  
Ecclesiastical Insurance Group - Follyfield House Fire  
Zurich, Cunningham Lindsey, Salix Homes - Salford Flood Response

## OUTSOURCED PARTNER OF THE YEAR

### WINNER:

Plantec Assist

### FINALISTS:

Davies Group  
DWF  
Harwell Restoration  
REG  
rradar

## COMMERCIAL LINES BROKER OF THE YEAR - SME/MID-CORPORATE

### WINNER:

Centor Insurance & Risk Management

### FINALISTS:

Bollington Insurance Brokers  
Club Insure  
ICB Group  
Wilby

## PERSONAL LINES BROKER OF THE YEAR

### WINNER:

Fresh Insurance Group

### FINALISTS:

Caravan Guard  
Carrot Insurance  
SPF Private Clients  
Stackhouse Poland

## LLOYD'S AND LONDON MARKET BROKING TEAM OF THE YEAR

### WINNER:

Aon Benfield - ReSolutions

### FINALISTS:

Bartlett Speciality  
Ed

## COMMERCIAL LINES INSURER OF THE YEAR

### WINNER:

XL Catlin

### FINALISTS:

Allianz Insurance  
Covéa Insurance  
Direct Commercial  
LV= Broker

## PERSONAL LINES INSURER OF THE YEAR

### WINNER:

Covéa Insurance

### FINALISTS:

RSA Group  
UK General Insurance

## INSURANCE BROKER OF THE YEAR

### WINNER:

The County Group

### FINALISTS:

1ST CENTRAL  
Autonet Insurance  
Bartlett Insurance  
Circle Insurance Services  
Fresh Insurance Group

## GENERAL INSURER OF THE YEAR

### WINNER:

Aviva

### FINALISTS:

AXA Insurance  
Co-op Insurance  
Covéa Insurance

## THE ACHIEVEMENT AWARD

### WINNER:

Stephen Catlin

# 2018

## 5TH JULY AT THE ROYAL ALBERT HALL (2000 GUESTS)

### PRESENTERS:

Jonathan Swift  
Katherine Ryan

### ENTERTAINMENT:

Katrina Leskanich from Katrina and the Waves  
Heaven 17  
Midge Ure

## FINALISTS & WINNERS

### THE RISK MANAGEMENT AWARD

#### SPONSORED BY:

FM Global

#### WINNER:

Northern Ireland Water

### DIGITAL INSURANCE INNOVATION OF THE YEAR

#### SPONSORED BY:

LexisNexis Risk Solutions

#### WINNER:

Aviva

#### FINALISTS:

Bought By Many  
Insure the box  
Medallia  
rradar  
Zurich Insurance

### THE TECHNOLOGY AWARD

#### SPONSORED BY:

BGL

#### WINNER:

The London Market Group

#### FINALISTS:

360Globalnet  
Digilog UK  
Davies Group  
Sedgwick  
Zurich Insurance

### TRANSFORMATIONAL DEAL OF THE YEAR

#### WINNER:

Ardonagh Group

#### FINALISTS:

Aston Lark  
CFC Underwriting  
Davies Group  
RSA

### THE INSURANCE START-UP AWARD

#### SPONSORED BY:

Weightmans

#### WINNER:

Digital Risks

#### FINALISTS:

Brolly  
Digital Fineprint  
Laka  
Neos  
Pukka Insure

### THE BRAND MANAGEMENT AWARD

#### SPONSORED BY:

Brandformula & Lamb

#### WINNER:

LV=

#### FINALISTS:

Co-op Insurance  
ERS  
Pen Underwriting

### BUSINESS SUSTAINABILITY / CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

#### SPONSORED BY:

Ardonagh Group

#### WINNER:

Centor Insurance and Risk Management

#### FINALISTS:

AXA UK  
Co-op Insurance  
Covéa Insurance  
Pool Re  
SBS Insurance

### INVESTING IN THE PROFESSION AWARD

#### SPONSORED BY:

CII

#### WINNER:

Lloyd & Whyte

#### FINALISTS:

Brokerbilty  
Hood Group  
NIG First  
Thomas Carroll Group

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## THE DIVERSITY AWARD

### WINNER:

The Chartered Institute of Loss Adjusters

### FINALISTS:

Allianz Insurance  
Aviva  
Beazley  
Claims Consortium Group  
Covéa Insurance

## YOUNG ACHIEVER OF THE YEAR

### SPONSORED BY:

Kennedys

### WINNER:

Jaymin Patel, RSA

### FINALISTS:

Amy Coghlan, Rural Insurance  
Robert Corner, Allianz Insurance  
Jenny Hyde, Stanmore Insurance Brokers  
Laura Jackson, Allianz Insurance  
Ed Kirk, Pen Underwriting

## INSURANCE PERSONALITY OF THE YEAR

### SPONSORED BY:

Close Brothers Premium Finance

### WINNER:

Sian Fisher, CEO, Chartered Insurance Institute

## THE CUSTOMER CARE AWARD

### WINNER:

Aviva Property Claims

### FINALISTS:

Bought By Many and Covéa Insurance  
Chubb Insurance  
RSA Motability  
VitalityLife

## CLAIMS INITIATIVE OF THE YEAR – OUTSOURCED PARTNER

### WINNER:

Disastercare Platinum

### FINALISTS:

Building Validation Solutions (BVS Subsidence)  
Clyde and Co  
Davies Group  
SBS Insurance  
Sedgwick

## CLAIMS INITIATIVE OF THE YEAR – INSURER

### SPONSORED BY:

Clyde and Co.

### WINNER:

RSA and RSA Motability

### FINALISTS:

AIG  
AXA Insurance  
CFC Underwriting  
Legal & General

## THE MAJOR LOSS AWARD

### WINNER:

Sedgwick, G4S and Allianz Global Corporate & Specialty

### FINALISTS:

AIG  
Crawford & Company, RSA and Harris Balcombe  
Sedgwick  
XL Catlin

## OUTSOURCED PARTNER OF THE YEAR

### WINNER:

DWF

### FINALISTS:

Acturis  
Auto Windscreens  
Ninety Consulting  
REG (UK)  
SBS Insurance

## COMMERCIAL LINES BROKER OF THE YEAR SME/MID-CORPORATE

### SPONSORED BY:

RSA

### WINNER:

Stackhouse Poland

### FINALISTS:

Aston Lark  
Centor Insurance & Risk Management  
Heath Crawford  
Marsh  
Towergate Advisory

## PERSONAL LINES BROKER OF THE YEAR

### SPONSORED BY:

LV= Broker

### WINNER:

BGL Group

### FINALISTS:

Animal Friends  
Bedford Insurance  
CoverForYou

# THE BRITISH INSURANCE AWARDS HALL OF FAME

## LLOYD'S AND LONDON MARKET BROKING TEAM OF THE YEAR

**SPONSORED BY:**  
Tokio Marine HCC

**WINNER:**  
Bowood

**FINALISTS:**  
Bishopsgate  
Direct Insurance London Market

## COMMERCIAL LINES INSURER OF THE YEAR

**SPONSORED BY:**  
Livingbridge

**WINNER:**  
Allianz Insurance

**FINALISTS:**  
AXA Insurance  
Beazley  
Chubb Insurance  
Ecclesiastical

## PERSONAL LINES INSURER OF THE YEAR

**SPONSORED BY:**  
Auto Windscreens

**WINNER:**  
Covéa Insurance

**FINALISTS:**  
Ageas  
LV=

## INSURANCE BROKER OF THE YEAR

**SPONSORED BY:**  
Aviva

**WINNER:**  
Thomas Carroll Group

**FINALISTS:**  
Caravan Guard  
Centor Insurance and Risk Management  
First Central Insurance Management  
SEIB Insurance Brokers

## GENERAL INSURER OF THE YEAR

**SPONSORED BY:**  
DAC Beachcroft

**WINNER:**  
Aviva Insurance

**FINALISTS:**  
AXA Insurance  
Co-op Insurance  
Covéa Insurance

## THE ACHIEVEMENT AWARD

**SPONSORED BY:**  
Verisk

**WINNER:**  
John O'Roarke