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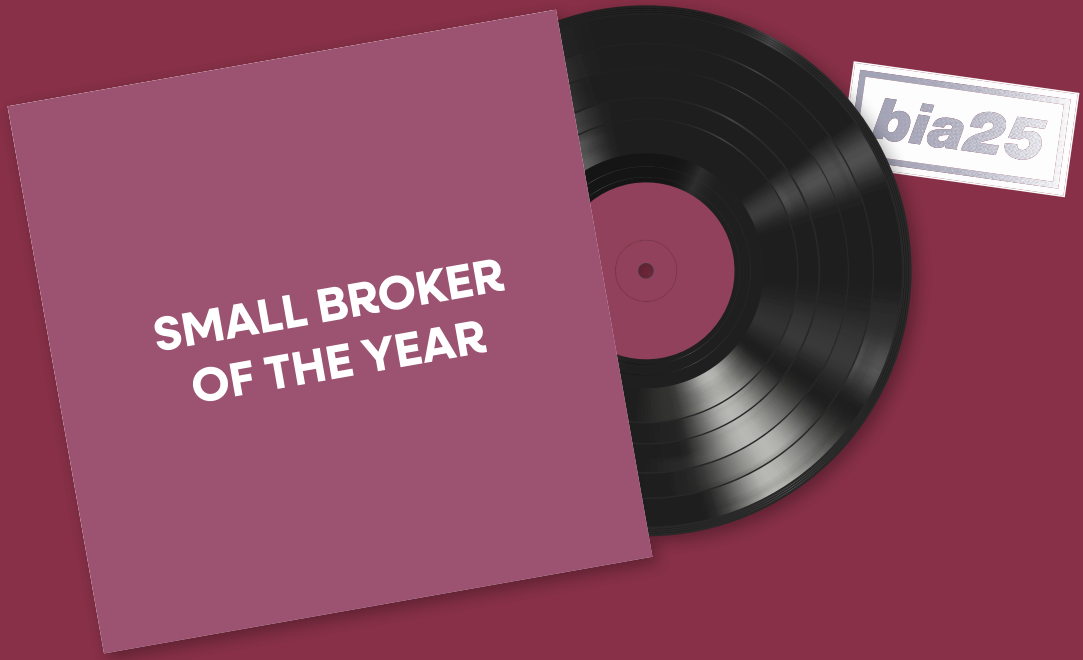

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Samuel Hayden-Harler, Sedgwick

Donna Howe, Westfield Specialty International

Ciara Liddy, DWF Law

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Good luck to all the nominees!

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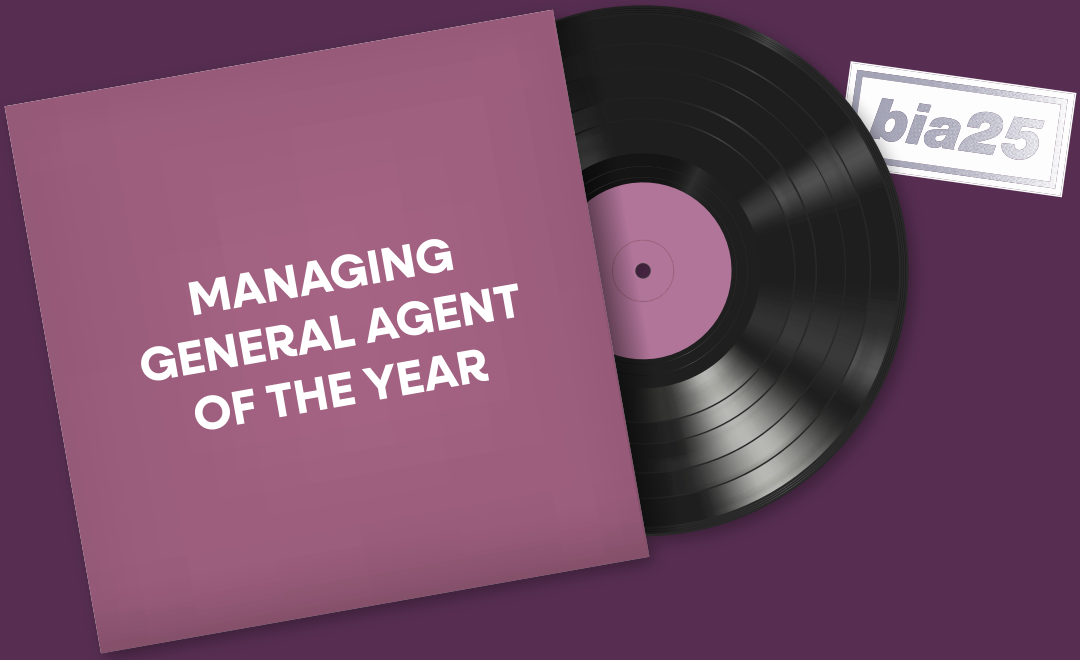

MANAGING GENERAL AGENT OF THE YEAR

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Claims Initiative of the Year – Insurance Partner

ESG: Sustainability Initiative of the Year

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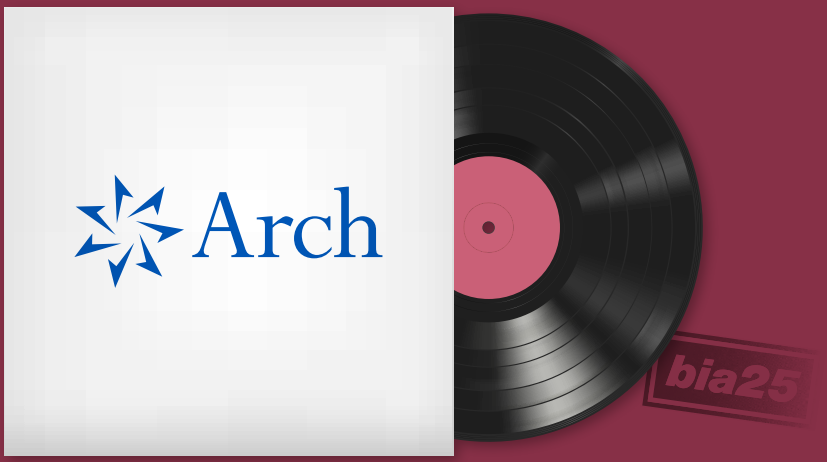

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Atec Group is a growth platform and data-driven, multichannel, end-to-end digital distributor of niche and non-standard insurance products with an established stable of consumer brands. The group consists of Ceta, a leading digital niche personal lines broker, and the MGA Arkel.
A fast-growing high-performance business, it designs, distributes, and underwrites a range of specialist home and leisure insurance products within the UK wholesale and retail personal lines market. Atec Group offers industry leading digital quote and buy journeys through its own InsureMy, Compare and LoveYourHut brands. Atec Group have been backed by Perwyn since 2024.

Beazley is a global specialist insurer, that enables its clients to explore new ventures, create innovative solutions and build a stronger tomorrow. It strives to do the right thing rather than the easy thing, and puts being a sustainable business at the heart of everything it does, to help shape a brighter future for our people, partners and planet. In an era of accelerating risk, it relishes a challenge and is seen as the insurance industry's go to problem solvers, seeing every risk as an opportunity to do things differently.

Carpenters Group is one of the UK's leading providers of insurance and legal services. We work in partnership with insurers, brokers and MGA's to deliver a variety of fully outsourced claims solutions. Our team has grown to approximately 1000 employees across six offices throughout the UK. We have sites in Liverpool, Birkenhead, Leeds, Haywards Heath and Glasgow.

Our team's insurance experience combined with our legal expertise gives us the size, scale and strength to successfully work in partnership with any insurer or broker. Our long-standing relationships are testament to the quality of our service. Our focus is always on the customer and ensuring their claims journey consistently exceeds expectation.

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We are a professional body dedicated to building public trust in the insurance and financial planning profession. Our strapline Standards. Professionalism. Trust. embodies our commitment to driving confidence in the power of professional standards: competence, integrity and care for the customer. We deliver that commitment through relevant learning, insightful leadership and an engaged membership.
Our 122,000 members commit to high professional standards by maintaining continuing professional development and adhering to a published ethical code. Our Royal Charter requires us to secure and justify the confidence of the public."

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Copart is a global leader in online vehicle remarketing and recycling, handling over 500,000 vehicles each year in the UK through their patented online 'live' auction platform.

Delivering service excellence and maximum value throughout the total loss process and offering the UK's largest inventory of quality assured green parts through The Green Parts Specialists brand, Copart UK is proud to be the partner of choice across the insurance sector.

Copart offers unparalleled operational 'speed and ease' and the latest digital technologies alongside a 500+ transport fleet, over 1,000 acres for secure storage and handling, and 32 locations across the UK and Ireland with more in the pipeline.

Continuously expanding to ensure close proximity to customers and communities, Copart provides the largest self-owned capacity and capability for Total Loss vehicles in the UK.

Coupled with their 'Customer First' ethos, Copart constantly strives to provide the very best experience for its customers and their policy holders, with achievements including a 'Super Six' suite of ISO accreditations.

Offering more than 30 Integrated Services, which return real measurable value, Copart customers realise the highest possible auction returns alongside reduced claims costs.

Copart's data sources are extensive; utilising live and post event data pools, providing unrivalled insights, and enabling its customers to make informed decisions, from underwriting through to auction predictions.

Copart. Always moving forward

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Technology + People

Solving claims challenges through innovation and expertise.

For more than 80 years, Crawford has led the industry through a relentless investment in people and the innovative tools that empower them. This unique combination enables us to provide unrivalled claims management solutions to insurance carriers, insurance brokers and corporations worldwide.

- Loss Adjusting
- Third Party Administration
- Managed Repair
- On-Demand Services
- Catastrophe Response

At Crawford, we're not just embracing change, we're leading it. We're thinking beyond the traditional and bringing together digital solutions to meet our customers' needs today while anticipating the needs of tomorrow.

www.crawco.co.uk

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CRIF provides information services and digital solutions for the UK financial sector to support decision management, consumer profiling, pricing optimisation, ESG compliance and fraud prevention. CRIF has been supporting the UK insurance industry for over 25 years and is a provider of the Claims and Underwriting Exchange Register (CUE) as well as the outsourcer appointed by Claims Portal Ltd. to operate the RTA, EL and PL portal.

Over 10,500 banks, 600 insurance companies and more than 90,000 business clients use CRIF services in 50 countries worldwide.

crif.co.uk

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We are a specialist professional services and technology firm, working in partnership with leading insurance, financial services, and highly regulated businesses.

We help our clients to manage risk, operate their core business processes, transform and grow. We deliver professional services and technology solutions across the risk and insurance value chain, including excellence in claims, underwriting, distribution, regulation & risk, customer experience, human capital, digital transformation & change management.

Our global team of more than 8,000 professionals operate across 40+ countries, including the UK & the U.S., serving more than 1,500 insurance, financial services, public sector, and other highly regulated clients.

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Founded in 1957, Enterprise Rent-A-Car is an internationally recognised brand with more than 7,600 corporately owned neighbourhood and airport locations in more than 90 countries and territories around the world.

Specialising in the provision of replacement vehicles and courtesy cars that are relied upon in the event of an accident, Enterprise also provides daily and weekend rental for private or business use. In the UK alone, Enterprise operates in excess of 100,000 vehicles through a network of more than 450 branches, with 92% of the UK population living within 10 miles of an Enterprise location.

As a privately owned company, Enterprise prides itself on its ability to react quickly to changes and challenges in the market. This flexibility, together with a continuous focus on innovation and growth through service excellence, means Enterprise has the strength, and ability to succeed, no matter the market conditions.

EXL (NASDAQ: EXLS) is a leading data analytics and digital operations and solutions company. We partner with clients using a data and AI-led approach to reinvent business models, drive better business outcomes and unlock growth with speed. EXL harnesses the power of data, analytics, AI, and deep industry knowledge to transform operations for the world's leading corporations in industries including insurance, healthcare, banking and financial services, media and retail, among others. EXL was founded in 1999 with the core values of innovation, collaboration, excellence, integrity and respect. We are headquartered in New York and have more than 55,000 employees spanning six continents.

For more information, visit

www.exlservice.com

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Hiscox is a sector specialist insurer with expertise in both commercial and personal lines risks. Our team work closely with brokers to deeply understand the customer, the specific risks they face, and how best to protect them. We also have a large, dedicated team who craft unique schemes across an array of sectors.

We pride ourselves on the relationships we have with our brokers. A relationship built on integrity of the work that we do, and expertise that our brokers bring to us. Together, we develop a deep understanding of your clients to create insurance solutions that meet their needs.

www.hiscox.co.uk/broker

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iCAN is the Insurance Cultural Awareness Network, the first industry-wide, independent, not-for-profit network that supports multicultural inclusion across the insurance sector. Our mission is to promote multicultural inclusion and progression, engage with allies, and celebrate the benefits of diversity, equity and inclusion in the insurance sector.

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Kennedys

Kennedys is a global law firm with particular expertise in litigation and dispute resolution – especially in defending insurance and liability claims. Insurance claims and coverage expertise is deeply ingrained in every Kennedys office worldwide. Its lawyers provide a range of specialist legal services to insurers, reinsurers, corporates, healthcare providers, public sector bodies and other organisations, for all lines of business, delivering straightforward advice even when the issues are complex.

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At Kingsbridge, we pride ourselves on raising the standard of service for brokers when placing business insurance across contractors, SMEs, freelancers, and tradespeople. We accept nothing less than exceptional when it comes to our products, prices, and people.

With fast quotes, easy access to high-quality specialty capacity, and in-house experts ready to support you from quote to placement and renewal - no matter how challenging the risk - providing the best possible end to end experience is at the heart of our ethos.

Whether you're dealing with niche markets, high-risk industries, or hard-to-place cases, we've got you covered.

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We combine innovative technology with a collaborative approach to transform the commercial insurance broking model. We firmly believe that great insurance brokers need to have state-of-the-art tools and supportive peers, but also to be trusted in front of clients and the market. Traditional broking firms are often stuck with legacy technology where more and more brokers are spending too much time on administration rather than in front of clients. This is why we've adopted a new, innovative way of running our organisation. We were voted Best Insurance Employer of 2020 by the industry's leading publication. This is no accident - we've purposefully designed a progressive and modern culture. We're clearly doing things right, as we were re-nominated for 2021!

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LexisNexis® Risk Solutions harnesses the power of data and advanced analytics to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. We provide data and technology solutions for a wide range of industries including insurance, financial services, healthcare and government. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based and analytics and decision tools for professional and business customers.

For more information, please visit

www.risk.lexisnexis.co.uk

and

www.relx.com.

Premium Credit is a leading provider of insurance premium finance and a range of annually charged services, including tax, regulatory and accountancy fees, sports season tickets, memberships and school fees in the UK and Ireland. Each year, we lend more than £5 billion and service over 2.6 million customers through a network of almost three thousand partners. We are multi-award-winning and the only premium finance provider accredited by BIBA and Brokers Ireland.

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We are rrelentless. rethinking risk. redesigning insurance.

rrelentless is a new insurance and risk management solution backed by a team of experts whose collective knowledge covers the full depth and breadth of technical, innovative and underwriting expertise offering products to match businesses' changing needs.

We support our broker partners with product training and guidance and our easy-to-use quote and bind platform allows for quick and efficient onboarding, quotes, and documentation

Our breakthrough Cyber Insurance product is our first of a series new insurance solutions launching this year. It is underwritten by global insurer, AXA and includes services provided by leading legal enterprise rradar. The policy was created to offer comprehensive protection covering a wide range of costs, losses, liabilities and situations and to respond quickly and effectively arising from an event.

It has embedded proactive solutions that help small and medium-sized enterprises (SMEs) with access to expert advisors and online risk management tools, to manage their cyber day to day risks, and 24/7 cyber and data experts who will respond to a cyber event with the specialist support required to recover from a cyber related event.

Contact our team to explore how we can support you and your clients.

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RiskSTOP Group Ltd

RiskSTOP Group is a leader in risk management, specialising in advanced risk assessments and compliance. We help organisations mitigate risk through tailored strategies to protect assets and critical infrastructure. With expert consulting and cutting-edge technology, RiskSTOP offers comprehensive assessments and compliance assistance for policyholders. Our expertise spans high-risk business sectors, including manufacturing & construction. We're committed to safeguarding both people and operations, empowering clients to thrive in an increasingly complex, digital world.

At RiskSTOP Group, we prioritise people & innovation, ensuring businesses stays secure, resilient, and ahead of evolving risks.

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Sapiens International Corporation (NASDAQ and TASE: SPNS) is a global leader in intelligent insurance SaaS-based software solutions. With Sapiens' robust platform, customer-driven partnerships, and rich ecosystem, insurers are empowered to future-proof their organisations with operational excellence in a rapidly changing marketplace.

Our SaaS-based solutions help insurers harness the power of AI and advanced automation to support core solutions for property and casualty, workers' compensation, and life insurance, including reinsurance, financial & compliance, data & analytics, digital, and decision management.

Sapiens boasts a longtime global presence, serving over 600 customers in more than 30 countries with its innovative offerings. Recognised by industry experts and selected for the Microsoft Top 100 Partner program, Sapiens is committed to partnering with our customers for their entire transformation journey and is continuously innovating to ensure their success.

For more information visit

https://sapiens.com

or follow us on

LinkedIn

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Sedgwick is a leading global provider of claims management, loss adjusting and technology-enabled business solutions. In the UK, our comprehensive teams comprise over 2,300 experts in specific lines of business and specialists across every industry sector. We manage all aspects of household and commercial property, major and complex loss, liability, third-party claims administration and specialty work – including marine, motor, agriculture, cyber, power and energy, environmental, legal services and more.

We empower our clients with a response that consistently exceeds expectations - customised to suit their claims, risk management and individual business requirements. Innovative digital tools deliver simple, time-saving service solutions, while our advanced systems enable efficient, real-time MI and data insight reporting. We are committed to making claims easy for our clients and their customers.

Sedgwick's ESG credentials are unrivalled. Both our UK business and managed contractor network are certified carbon neutral. Our forward-thinking Scope 3 carbon-saving initiatives and dedication to developing our colleague's professional expertise continue to win industry awards. We are in a people business where caring counts. You can count on Sedgwick to provide the best care and support for your business, your customers and the world around us.

Somerset Bridge Group is one of the fastest growing UK car insurance companies. It provides innovative underwriting, broking, and claims handling solutions, serving over 720,000 customers through brands such as GoSkippy and Vavista.

With offices in Bristol, Newcastle, Gibraltar, and East Grinstead, Somerset Bridge Group processes nearly 80,000 claims annually. It is recognised for strong customer service, environmental commitment, and award-winning performance, including a 5-star Defaqto rating and accolades from Insurance DataLab.

Somerset Bridge Group fosters a supportive, inclusive culture that values integrity, innovation, and continuous improvement.

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Synectics Solutions is the UK leader in cross-sector risk intelligence - trusted by some of the world's largest financial institutions to protect revenue, reputation, and regulatory standing.

With over 30 years of experience and billions in identified fraud and error savings, our approach combines consortium-powered data, AI and human expertise, and a flexible orchestration platform - empowering clients to move from reactive checks to proactive controls that materially impact business performance.

At the heart is Inside Intelligence - the strategic advantage of shared insight, collective vigilance, and a broader view of emerging threats no single organisation could achieve alone.

That's what enables Synectics to deliver what others can't:

Unmatched data coverage across banking, finance, insurance, and the public sector - delivering the most complete view of risk.

AI-powered identity and document checks to fast-track genuine customers and flag threats earlier.

Real-time alerts and decisioning to reduce financial crime exposure and strengthen AML and KYC compliance.

Our 97% renewal rate reflects the strength of our client partnerships - built on delivery, resilience, and a shared commitment to staying ahead of shifting fraud threats in a rapidly evolving risk landscape.

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